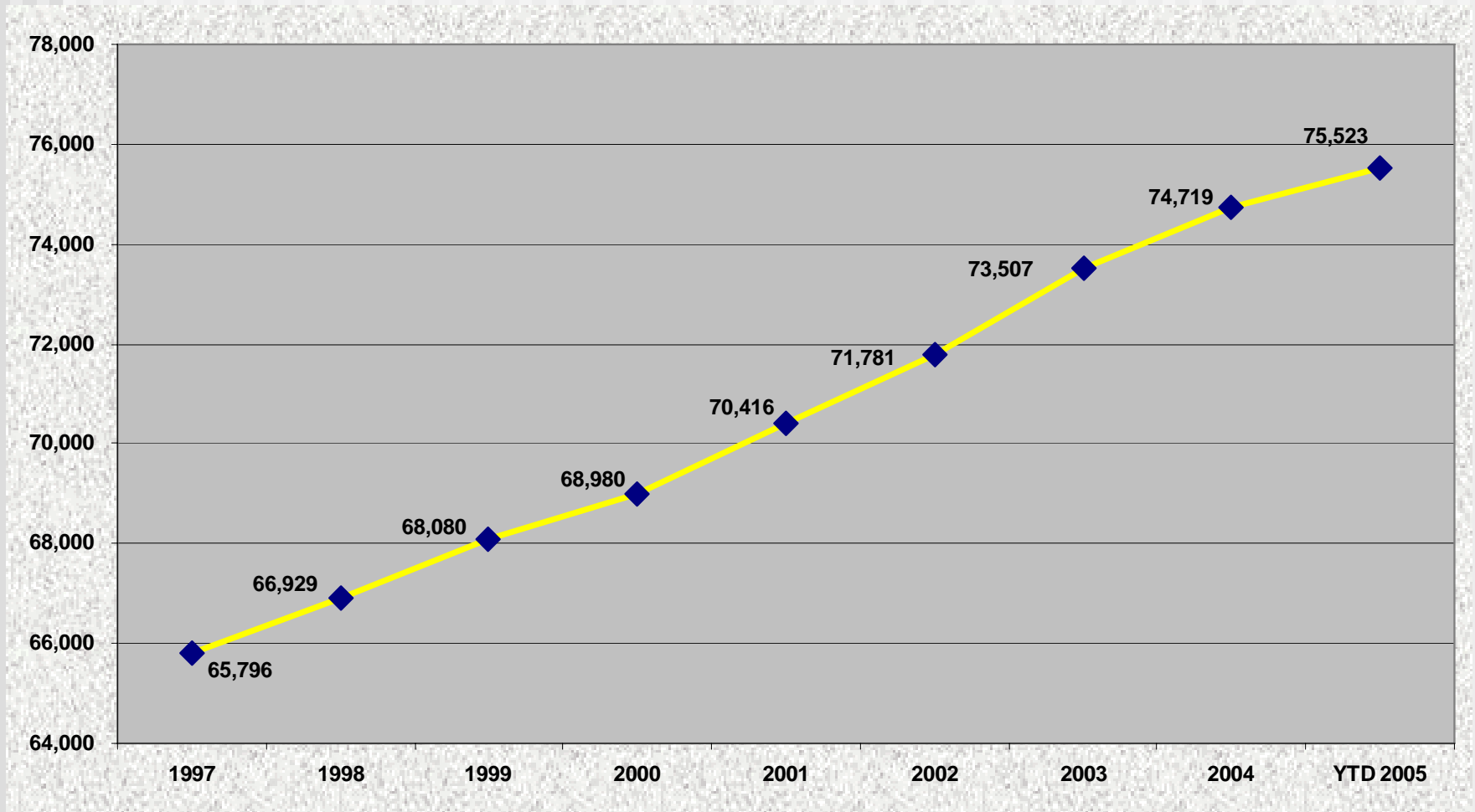




Meter Reading

Jeff Vroman, Manager
Meter Reading and Field Support

Locations Served



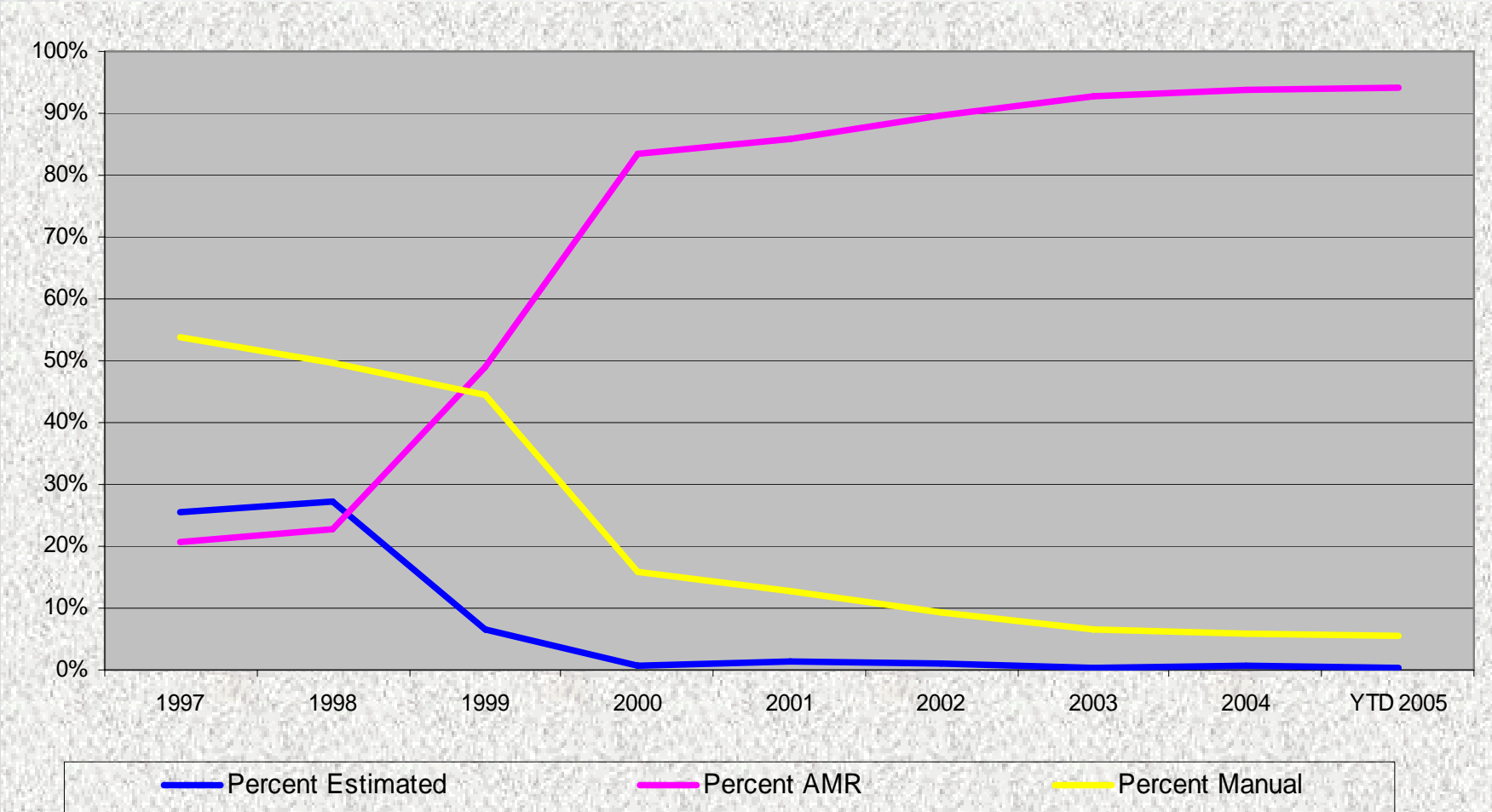
Meter Reading Methods

- AMR Meters
- Manual Reads
- Turtle Meters
- Itron Micronetwork
- Estimates

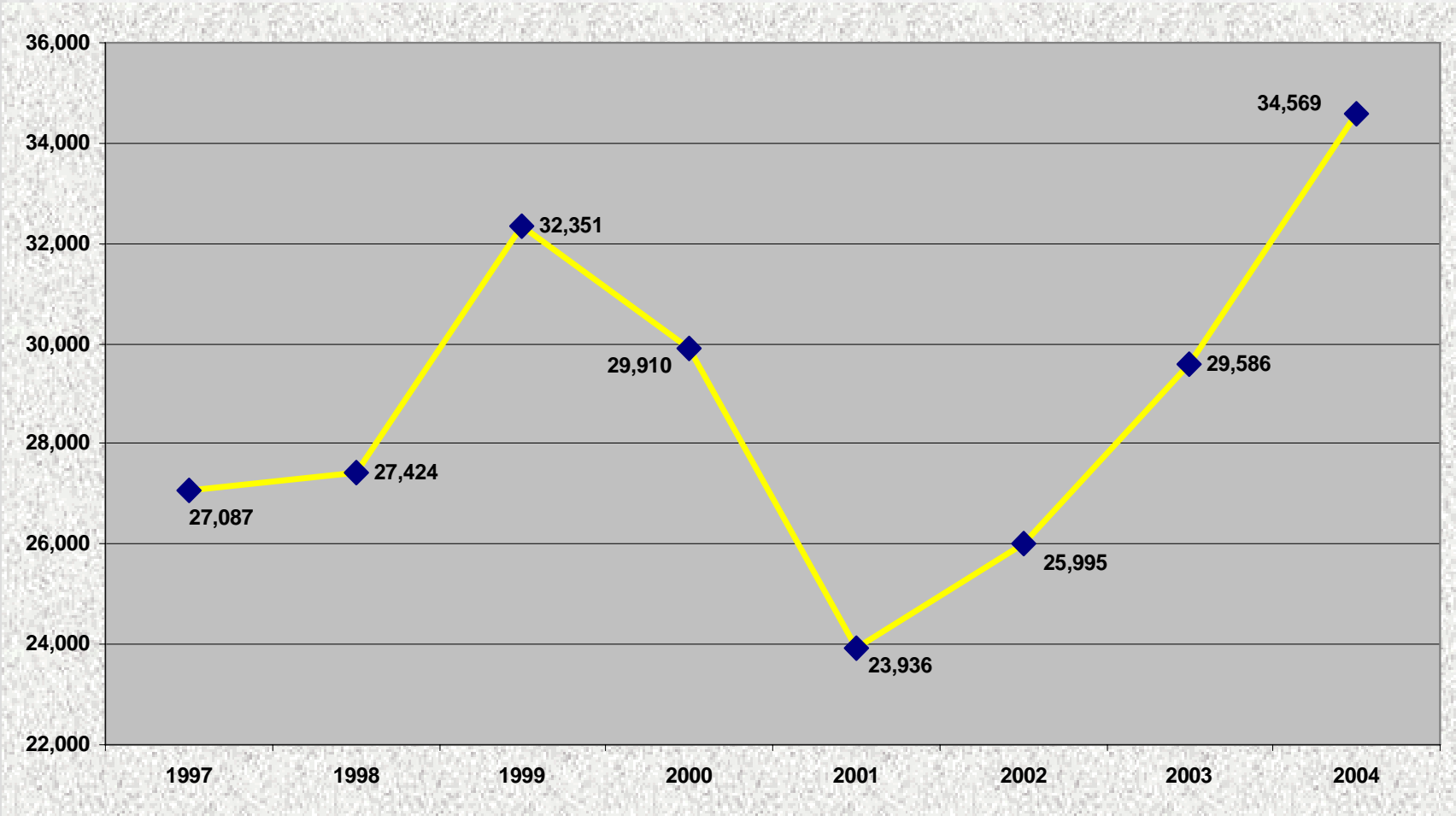
2004 Meter Reading Summary

	Monthly Average	Percent
AMR Reads	69,486	93.7
Manual Reads	4,222	5.7
Estimates	469	0.6
Total	74,177	100.0
Percent of Meters Read for 29-32 Days of Service		98.2

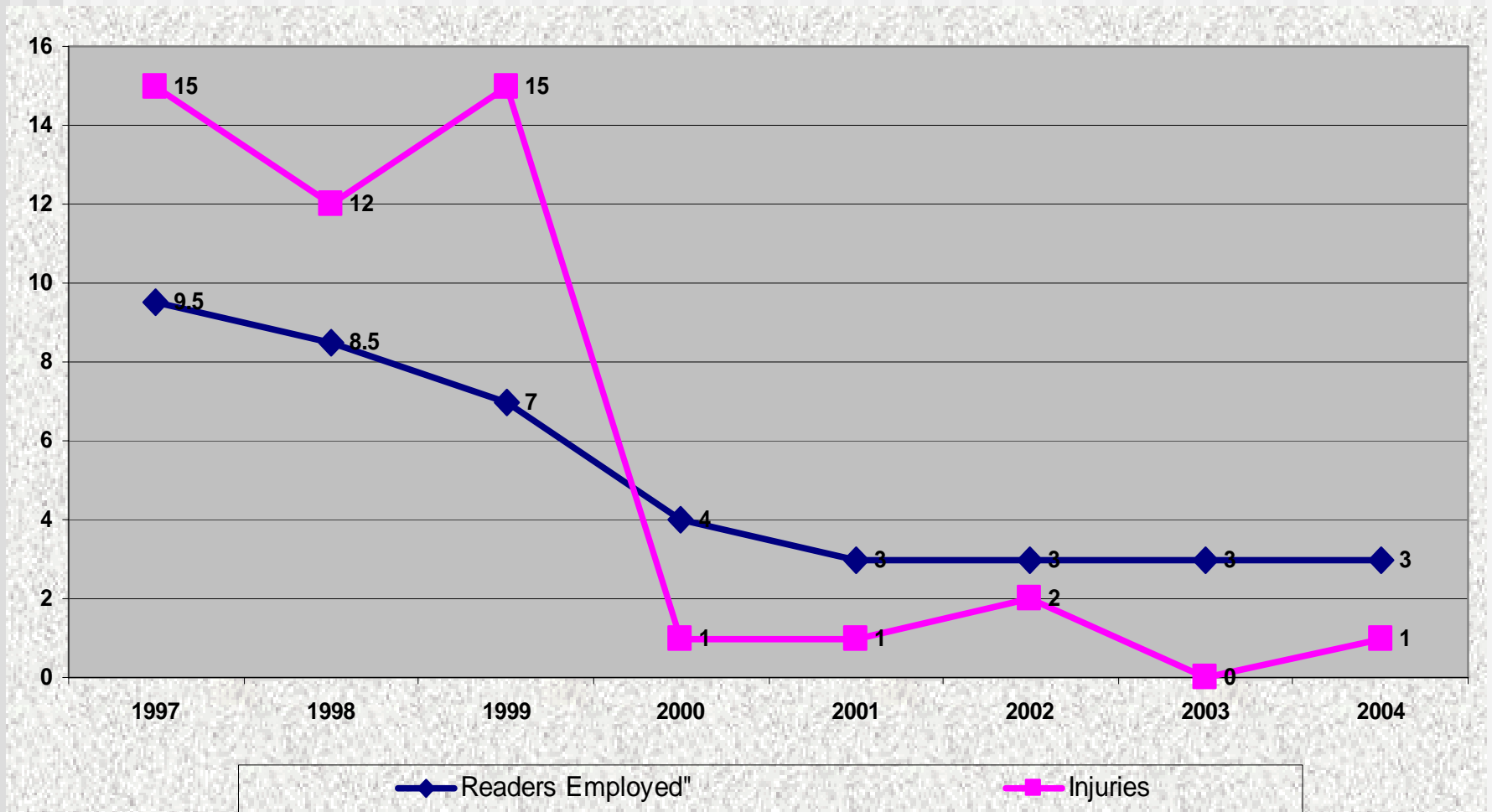
Meters Read by Method



Service Orders



Meter Readers & Injuries





Questions