

Myth vs. Fact

Separating myths from reality allows you to take advantage of all of the benefits provided by the new meter.

MYTH NO. 1

1

Meters are a health threat because they communicate using wireless signals.

TRUTH: In-depth review of the scientific literature by the World Health Organization (WHO) revealed that the small amount of radio frequency (RF) energy produced by the meter is not harmful to human health.

TRUTH: RF emitted by the meters is well below the limits set by Federal Communications Commission and it is below levels produced by other common household devices like cell phones, baby monitors, and microwaves.

MYTH NO. 2

2

Meters are an invasion of privacy.

TRUTH: Meters measure how much energy you use, based on time of day, not how you use that energy. The meter cannot determine what type of electric device is used inside a home.

TRUTH: Usage data is encrypted and has no customer identifiable information associated to it. Chugach keeps your data private and secure, similar to your bank and cell phone provider.

MYTH NO. 3

3

Meters will not keep my data secure.

TRUTH: Security is a top priority for Chugach and its members. Chugach takes all necessary steps to ensure the services provided are extremely secure.

TRUTH: Just like banking, credit card and cable industries have provided secure access to your information online, Chugach will do the same using advanced security and encryption technology to safeguard your data.

MYTH NO. 4

4

Meters do not provide any consumer benefits.

TRUTH: The meters will improve power outage detection and restoration. They may electronically report the location of outages before you ever have to call Chugach.

TRUTH: The meters provide near-real time energy usage information. Armed with this information, you can take more control over your energy consumption and your monthly bills.

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POWERING ALASKA'S FUTURE