

Privacy & Security

Consistent with current practices, meter data, such as meter reads used for billing, will be collected using secure, encrypted methods. As with existing meters, the new meters measure the amount of energy used within the home, not how it is used.

METERS DO NOT TRANSMIT PERSONAL INFORMATION



Consumption data coming over the network is encrypted using the latest technology and has no customer identifiable information associated to it. The meter and associated communication system are equipped with security features to prevent unauthorized access. In addition, Chugach's privacy policies prohibit us from releasing any confidential member information to unauthorized parties.

SECURITY IS OF PRIMARY IMPORTANCE TO CHUGACH

Security is a top priority for Chugach. We take all reasonable and necessary steps to ensure the services we provide are extremely secure. Chugach follows the latest recommended cyber security standards to ensure the security of all Chugach networks.

CHUGACH DOES NOT SELL PERSONAL INFORMATION

Account information collected from each residence is stored securely at Chugach and will not be sold. Only Chugach members will have access to their accounts.

CONFIDENTIAL

YOU CONTROL HOW AND WHEN YOU USE ELECTRICITY

The meter cannot determine what type of electric device or appliance is in use inside a home or when it is operated. The meter cannot monitor personal activities or occupancy inside a home. The meter simply measures electricity. Chugach will know how much power you are using, but not what you're using it for.



ONLY CHUGACH WILL BE ABLE TO READ YOUR METER ELECTRONICALLY

All the meter data is stored within the meter and requires special technology to access it. This helps ensure that no one except Chugach will be able to access information contained in your meter. However, the new meter will have a digital display so members can read their own meter on-site if they wish.