

Purpose & Benefits

PURPOSE

As part of ongoing system improvements, Chugach will be installing new meters over the next five years, starting in the summer of 2015. Chugach's current meters were installed nearly 20 years ago and are nearing the time for replacement. The project reflects Chugach's commitment to invest in technology that will help Chugach operate more efficiently and improve outage restoration.

BENEFITS

RELIABILITY

Meters are able to communicate with Chugach near real-time which helps us diagnose problems quicker and improves reliability for our members.



- ▶ Faster response time to outages by telling us when and where there is an outage.
- ▶ More accurate information about outages and restoration times.
- ▶ Improves power quality by identifying and responding to variations in voltage quality more quickly.

EFFICIENCY

Operating more efficiently helps us keep cost down for members.

- ▶ Reduces number of Chugach vehicles on the road, saving fuel and time.
- ▶ Better data to plan, construct and optimize Chugach's system.

CUSTOMER SERVICE

New tools mean more information to help diagnose problems leading to high bill calls.

- ▶ Faster service for members opening and closing accounts.
- ▶ Improves data to help resolve usage questions.
- ▶ Detects and pinpoints electricity theft.

