

February 24, 2017

*ELECTRONICALLY FILED WITH RCA*

TARIFF ADVICE LETTER NO. 433-8

Regulatory Commission of Alaska  
701 West 8<sup>th</sup> Avenue, Suite 300  
Anchorage, AK 99501

Commissioners:

The tariff filing described below is transmitted to you for filing, in compliance with the Alaska Public Utilities Regulatory Act and 3 AAC 48.200 – 3 AAC 48.430. The purpose of this filing is to update Chugach Electric Association, Inc.’s (Chugach) standard billing and contract forms in compliance with 3 AAC 48.230.

<u>TARIFF SHEET NUMBER</u>		<u>CANCELS SHEET NUMBER</u>		<u>SCHEDULE OR RULE NUMBER</u>
<u>ORIGINAL</u>	<u>REVISED</u>	<u>ORIGINAL</u>	<u>REVISED</u>	
7	7 <sup>th</sup> Revision	7	6 <sup>th</sup> Revision	Rules/Regulations Index
Appendix A	1 <sup>st</sup> Revision	Appendix A	Original	Member Services Forms

This filing is not for a new service, will not result in the termination of an existing service, conflict with any other schedule or rate contained in Chugach’s operating tariff, or in any other way adversely impact customers or the public. The changes contained in this filing do not have a revenue or financial impact to Chugach.

In this filing, Chugach is submitting updated billing and contract forms specific to Member Services and related activities. The specific changes to the forms are summarized on Attachment I. Included in this submittal are updated billing forms that expressly identify the gross revenue tax as a separate line item on the customer bill. This separate line item was contained in the stipulation in Chugach’s June 2014 test year general rate case in Docket U-15-081 submitted to the Commission on January 21, 2016. The stipulation was accepted by the Commission in Order U-15-081(8). Chugach has depleted its billing stock and has updated its billing forms to reflect the addition of the gross revenue tax. Other billing forms have changed and are editorial in nature.

The billing and contract forms contain changes highlighted in yellow and are included in Attachment II.

Description of Tariff Sheet Changes:

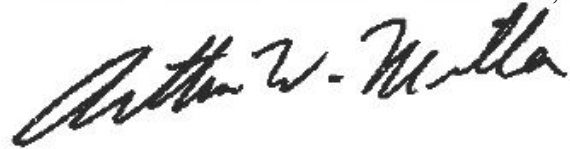
**Tariff Sheet No. Appendix A:** Text has been added to reflect the chronology of prior tariff changes related to billing and contract forms. This new language increases transparency with respect to billing and contract form changes.

**Tariff Sheet No. 7 (Index):** Revised to reflect the deletion of the previous **Appendix A-7** (Level Pay Enrollment Form) and the renumbering of the remaining subsequent Appendixes.

Please contact Jean Kornmuller in Chugach's Regulatory and External Affairs Department at 907-762-4184 or [jean\\_kornmuller@chugachelectric.com](mailto:jean_kornmuller@chugachelectric.com), if additional information is needed.

Sincerely,

CHUGACH ELECTRIC ASSOCIATION, INC.



Arthur W. Miller  
Executive Manager, Regulatory and External Affairs

P.O. Box 196300  
Anchorage, Alaska 99519-6300  
Telephone: 907-762-4758  
Facsimile: 907-762-4191  
[arthur\\_miller@chugachelectric.com](mailto:arthur_miller@chugachelectric.com)

Attachments

RCA No.: 8 1<sup>st</sup> Revision

Sheet No. Appendix A

Canceling

Original

Sheet No. Appendix A

Chugach Electric Association, Inc.

# APPENDIX A

## Member Services: Billing and Contract Forms

Chronology:  
Original filed in 2015 under Tariff Advice No. 395-8

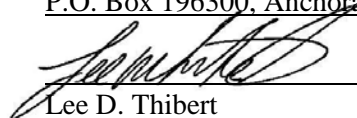
N  
N

Tariff Advice No: 433-8

Effective:

Issued by: Chugach Electric Association, Inc.  
P.O. Box 196300, Anchorage, Alaska 99519-6300

By:

  
\_\_\_\_\_  
Lee D. Thibert

Title: Chief Executive Officer

RCA No.: 8 7<sup>th</sup> Revision Sheet No. 7  
 Canceling  
6<sup>th</sup> Revision Sheet No. 7

Chugach Electric Association, Inc.

**RULES AND REGULATIONS INDEX (CONTINUED)**

**APPENDIX A - Member Services: Billing and Contract Forms** Sheet No.

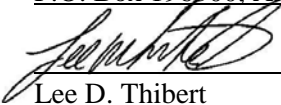
Application for Service – Residential Membership Agreement ..... A-1  
 Application for Service – Business Membership Agreement ..... A-2  
 Standard Chugach Bill ..... A-3  
 Standard Chugach Bill with Level Pay Summary ..... A-4  
 Delinquent Account Notice ..... A-5  
 Credit Shutoff Notice ..... A-6  
 Deferred Payment Agreement ..... A-7  
 Deferred Deposit Agreement..... A-8  
 Release of Information ..... A-9  
 Automatic Landlord/Property Management Agreement ..... A-10

D,T

Tariff Advice No.: 433-8

Effective:

Issued by: Chugach Electric Association, Inc.  
P.O. Box 196300, Anchorage, Alaska 99519-6300

By:   
 Lee D. Thibert

Title: Chief Executive Officer

# Appendix

## A-1 thru A-10



# APPLICATION FOR SERVICE RESIDENTIAL MEMBERSHIP AGREEMENT

Member-Acct No. \_\_\_\_\_

New Account:

Start date: \_\_\_\_\_

Existing Account:

Effective date: \_\_\_\_\_

### Identification and Fees

Member Fee \$ \_\_\_\_\_

Connect Fee \$ \_\_\_\_\_

Deposit \$ \_\_\_\_\_

Copy Picture ID

Total \$ \_\_\_\_\_ CSR Initials \_\_\_\_\_ Date \_\_\_\_\_

OFFICE USE ONLY

## Customer & billing information

Applicant\*

\_\_\_\_\_  
*Legal Name (First name, MI, Last name)*

\_\_\_\_\_  
*Social Security No.*

\_\_\_\_\_  
*Driver's License No.*

Joint Applicant

\_\_\_\_\_  
*Legal Name (First name, MI, Last name)*

\_\_\_\_\_  
*Social Security No.*

\_\_\_\_\_  
*Driver's License No.*

Mailing Address

\_\_\_\_\_  
*Street Address or PO Box*

\_\_\_\_\_  
*Unit No.*

\_\_\_\_\_  
*Primary Phone*

\_\_\_\_\_  
*Cell Phone*

\_\_\_\_\_  
*City*

\_\_\_\_\_  
*State*

\_\_\_\_\_  
*Zip Code*

Paperless Billing

E-mail Address \_\_\_\_\_

\_\_\_\_\_  
*Password*

*Create a password to access your account by telephone or on the Internet. Passwords are case sensitive and must be between 4 and 10 characters in length. Passwords are limited to numbers and letters. Your password will automatically be set up with the last four digits of your Social Security Number unless you specify otherwise.*

## Service location information

Service Address

\_\_\_\_\_  
*Street Address*

\_\_\_\_\_  
*Unit No. or Meter No.*

\_\_\_\_\_  
*or Subdivision*

\_\_\_\_\_  
*Block*

\_\_\_\_\_  
*Lot*

Property Status:

Own

Rent

*If renting, please provide landlord information*

Landlord Name \_\_\_\_\_

Home Phone \_\_\_\_\_

Work Phone \_\_\_\_\_

Landlord Address

\_\_\_\_\_  
*Street Address*

\_\_\_\_\_  
*Unit No.*

\_\_\_\_\_  
*City*

\_\_\_\_\_  
*State*

\_\_\_\_\_  
*Zip Code*

## Other adults residing at address

## Power of Attorney Designation (Optional)

\_\_\_\_\_  
*Name*

\_\_\_\_\_  
*Relationship*

\_\_\_\_\_  
*Social Security No.*

\_\_\_\_\_  
*\*Initials of Applicant*

\_\_\_\_\_  
*Name*

\_\_\_\_\_  
*Relationship*

\_\_\_\_\_  
*Social Security No.*

\_\_\_\_\_  
*\*Initials of Applicant*

*By signing my initials in the right-hand column, I hereby appoint this person to act as my attorney-in-fact to connect and disconnect electrical service on this membership, to receive all funds on my behalf, and otherwise to represent and act for me with respect to such service, and I hereby confirm and ratify whatever he/she may do in that regard. I understand that this appointment does not grant voting rights for my membership.*

## Agreement

*I agree to comply with Chugach Electric Association Inc.'s Bylaws and its regulations and tariffs as amended. I agree to provide safe and unobstructed access to premises to Chugach employees and to promptly pay all Chugach bills by the due date. I understand that my failure to comply can result in suspension of service and termination of membership. It is mutually agreed that acceptance of this application constitutes a contract which will continue until termination as provided in Chugach's tariff, which is available upon request at Chugach.*

## Signature

\_\_\_\_\_  
*Applicant*

\_\_\_\_\_  
*Date*

\_\_\_\_\_  
*Joint Applicant*

\_\_\_\_\_  
*Date*

*Chugach Electric Association, Inc. - 5601 Electron Drive - P.O. Box 196300 - Anchorage, Alaska 99519-6300 - www.chugachelectric.com  
Customer Service (907) 563-7366 or (800) 478-7494 - Fax (907) 762-4678 - service@chugachelectric.com*



# APPLICATION FOR SERVICE BUSINESS MEMBERSHIP AGREEMENT

Member-Acct No. \_\_\_\_\_

New Account:  Start date: \_\_\_\_\_

Existing Account:  Effective date: \_\_\_\_\_

Identification and Fees

Member Fee \$ \_\_\_\_\_  Connect Fee \$ \_\_\_\_\_

Deposit \$ \_\_\_\_\_  Copy Picture ID

Total \$ \_\_\_\_\_ CSR Initials \_\_\_\_\_ Date \_\_\_\_\_

OFFICE USE

## Customer & billing information

Applicant's Name \_\_\_\_\_

Attention (Name of Contact Person) \_\_\_\_\_

Mailing Address \_\_\_\_\_

Street Address or PO Box Unit No

City State Zip Code

Business Phone \_\_\_\_\_

FAX Number \_\_\_\_\_

Paperless Billing

E-mail Address \_\_\_\_\_ Password \_\_\_\_\_

Create a password to access your account by telephone or on the Internet. Passwords are case sensitive and must be between 4 and 10 characters in length. Passwords are limited to numbers and letters. Your password will automatically be set up with the last four digits of your Social Security Number unless you specify otherwise.

## Service location information

Service Address \_\_\_\_\_

Street Address Unit City Zip

If different than above:

Local Business Phone #1 \_\_\_\_\_ #2 \_\_\_\_\_ FAX \_\_\_\_\_ Email \_\_\_\_\_

Property Status:  Own  Rent *If renting, please provide landlord information*

Landlord Name \_\_\_\_\_ Phone Number \_\_\_\_\_

Landlord Address \_\_\_\_\_

Street Address Unit No. City State Zip Code

## Business Information

Type of Business \_\_\_\_\_ Business License \_\_\_\_\_ Federal ID \_\_\_\_\_

Person(s) authorized to transact business on this account (in addition to partners listed below):

Name \_\_\_\_\_ Contact Phone Number \_\_\_\_\_

Name \_\_\_\_\_ Contact Phone Number \_\_\_\_\_

Business and Bank References \_\_\_\_\_

Sole Proprietorship

Name of Proprietor \_\_\_\_\_ Driver's License No. \_\_\_\_\_ Social Security No. \_\_\_\_\_

Corporation\*  LLC\*  Government  Partnership *\*Must provide corporate guarantee on reverse side*

Corporate Officers / Members / Partners

Name \_\_\_\_\_ Title \_\_\_\_\_ Driver's License No. \_\_\_\_\_

Name \_\_\_\_\_ Title \_\_\_\_\_ Driver's License No. \_\_\_\_\_

Name \_\_\_\_\_ Title \_\_\_\_\_ Driver's License No. \_\_\_\_\_

## Agreement

I agree to comply with Chugach Electric Association Inc.'s Bylaws and its regulations and tariffs as amended. I agree to provide safe and unobstructed access to premises to Chugach employees and to promptly pay all Chugach bills that are due. I understand that my failure to comply can result in suspension of service and termination of membership. It is mutually agreed that acceptance of this application constitutes a contract which will continue until termination as provided in Chugach's tariff, which is available upon request at Chugach.

## Signature

APPLICANT SIGNATURE / TITLE

PRINTED NAME OF APPLICANT / TITLE

**GUARANTEE OF CORPORATE ACCOUNT**

THIS AGREEMENT is made this \_\_\_\_\_ day of \_\_\_\_\_, 20\_\_\_\_, by and between \_\_\_\_\_  
\_\_\_\_\_  
(person/s guaranteeing account) \_\_\_\_\_ (Guarantor/s) and Chugach Electric Association, Inc. (Chugach).

In consideration of financial accommodation given or to be given to \_\_\_\_\_ (Member) by Chugach, the Guarantor(s) hereby jointly and severally, with all other guarantors, guarantee payment to Chugach, its successors and/or assigns, in whole or in part, of all liabilities and indebtedness which the Member has incurred or may incur to Chugach.

Chugach may apply all money received from the Member, or from collateral or otherwise, upon such part of the Member's indebtedness as Chugach designates, without in any way limiting or lessening the liabilities of the undersigned under this Guarantee.

Chugach shall not be required to exhaust its recourse or take any action against the Member or other parties on the collateral it may hold before being entitled to payment by the undersigned of all amounts hereby guaranteed, but may make such demand and may take such actions as it deems advisable.

This shall be a continuing guarantee and shall be binding without notice to the undersigned of its acceptance, and shall cover all liabilities which the Member may incur or be under, including indebtedness arising under successive transactions and any extension or renewal thereof, until the undersigned shall have given Chugach notice in writing to make no further advances on the security of this Guarantee.

This Guarantee shall be revocable only as to transactions entered into by Chugach subsequent to its receipt of written notice by the Guarantor(s) of termination. Such notice by any one or more of the Guarantor(s) shall not lessen or diminish in any way the liability of any other guarantors on any indebtedness or liability incurred prior to receipt by Chugach of such notice, nor shall it lessen or diminish the liability of other guarantors of the Member who do not give such notice. In the event that revocation of this Guarantee by one or more of the Guarantor(s) leaves Chugach without adequate security for payment of subsequent indebtedness of the Member, it is understood that Chugach may take such further action to secure payment as may be lawful under the circumstances, including requiring an additional security deposit.

The Guarantor(s) waive notice of acceptance of the Guarantee, and notice of transactions between Chugach and the Member, and further waive notice of the incurring of liability by the Member, and of the amounts and terms thereof, and of all defaults or disputes with the Member, and of the settlement or adjustment of such defaults or disputes.

The Guarantor(s), without affecting their liability under this Guarantee in any respect, consent to waive notice of default on the part of the Member.

The Guarantor(s), without affecting their liability under this Guarantee in any respect, consent to and waive notice of all changes of terms, the withdrawal or extension of credit or time to pay, the release of the whole or any part of the indebtedness, the settlement or compromise of differences, the acceptance or release of security, the acceptance of notes, trade acceptances, or any other form of obligation for the Member's indebtedness, and the demand, protest and notice of protest of such instruments or their endorsements.

The Guarantor(s) guarantee and represent that they are stockholders, directors, officers of and/or are financially interested in the Member.

Nothing contained in this Guarantee shall be construed as an obligation on Chugach's part to extend credit to the Member, nor as an obligation to continue to extend credit to the Member.

DATED: \_\_\_\_\_  
\_\_\_\_\_  
Guarantor Signature (Do not use corporate or business titles.)

DATED: \_\_\_\_\_  
\_\_\_\_\_  
Guarantor Signature (Do not use corporate or business titles.)

STATE OF ALASKA            )  
  ) ss.  
THIRD JUDICIAL DISTRICT )

I HEREBY CERTIFY that on the \_\_\_\_\_ day of \_\_\_\_\_, 20\_\_\_\_, before me, the undersigned, a Notary Public in and or the State of Alaska, personally appeared \_\_\_\_\_ known to me to be the person(s) whose name(s) is/are subscribed to within the instrument, and acknowledged that he/they executed the same voluntarily and of his/their own will for the uses and purposes set forth therein.

\_\_\_\_\_  
NOTARY PUBLIC in and for Alaska  
My Commission Expires: \_\_\_\_\_



<b>Service Address</b> 1234 RESIDENCE ST		<b>Meter Number</b> L135309134	<b>Member Number</b> 0000XXXXXX	<b>Account Number</b> 00XXXXXX
<b>Previous Read Date</b> 01-09-2017	<b>Current Read Date</b> 02-07-2017	<b>Days of Service</b> 29	<b>Bill Number</b> XXXXXXX	<b>Rate Class</b> Residential
<b>Previous Read</b> 455	<b>Current Read</b> 727	<b>Total kWh Usage</b> 272	<b>Bill Date</b> 02-10-2017	<b>Read Type</b> Actual Read
			<b>Due Date</b> 03-07-2017	<b>Amount Due</b> \$56.59

### Description of Charges

Previous Balance	52.14
Payment 01-19-2017 - Thank You	-52.14
Balance Forward:	0.00
-----	
Customer Charge	8.00
Energy	272 x 0.11832 32.18
Fuel	272 x 0.051050 13.89
Regulatory Cost Charge	272 x 0.000675 0.18
FIW Renewable Energy Adj.*	272 x 0.002160 0.59
Purchased Power	272 x 0.001870 0.51
Gross Revenue Tax	272 x 0.000500 0.14
2% Underground Charge	1.10
Total New Electric Charges:	56.59
-----	
Total Balance	\$56.59

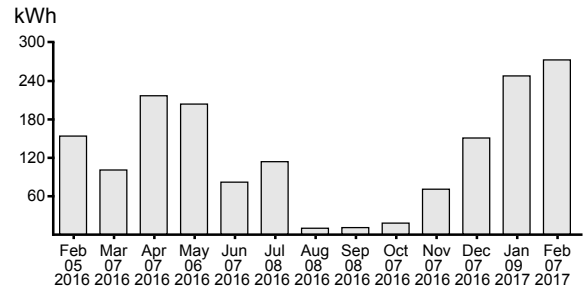
### Member Corner

\* Represents the cost difference of Fire Island renewable wind power compared to other generation. For more information visit [www.chugachelectric.com](http://www.chugachelectric.com).

Plug@20! Use your vehicle block heater for three hours maximum when temperatures plunge below 20 degrees.

Chugach is going green and saving resources with the 2017 election. We are going paperless and need your email. Please visit [chugachelectric.com](http://chugachelectric.com).

### Your Usage



PLEASE DETACH HERE AND RETURN THIS PORTION WITH YOUR PAYMENT  
P.O. BOX 196760, ANCHORAGE, AK 99519-6760



Billings are due and payable on the date rendered and subject to late fee if payment is not received by date shown.

Please make checks payable to CHUGACH ELECTRIC ASSOCIATION.

Bill #	XXXXXX
Member #	0000XXXXX
Account #	00XXXXXX
Due Date	03-07-2017
Total Amount Due	\$56.59
Amount Enclosed	

NEW MEMBER  
1234 RESIDENCE ST  
ANCHORAGE ALASKA 99511

## How to Contact Us

### 24-Hour Account Information

By phone: (907) 762-7803

Online at [chugachelectric.com](http://chugachelectric.com)

Using your member number and PIN sign on to "My Account" to manage or pay your account online 24 hours a day.

### By E-Mail

[service@chugachelectric.com](mailto:service@chugachelectric.com)

### By Telephone

Toll Free (in Alaska)

(800) 478-7494

Customer Service

(907) 563-7366

Credit & Collections

(907) 563-5060

Customer Service & Credit Fax

(907) 762-4678

Monday through Friday - 8:00 am to 5:00 pm

### By Mail

P.O. Box 196300

Anchorage, AK 99519-6300

### In Person

Customer Service Center Lobby

5601 Electron Drive, Anchorage

Monday through Friday - 8:00 am to 5:00 pm

## Paying Your Bill

Current bills are due 25 days from the mailing date as shown on the billing statement. Chugach accepts payments made by mail or in person. Chugach offers AutoPay by Checking, a free service to automatically pay your electric bill every month using your bank account. Credit card and electronic check payments may also be made via the Chugach website or IVR for a small fee collected by a 3rd party payment processor. Other payment options may be available through your own financial institution for little or no cost. Contact your own financial institution for more information.

Chugach does not accept post-dated checks. A post-dated check received will be processed on the date of receipt. Any non-sufficient funds fees incurred as a result of the processing of a post-dated check will be the responsibility of the customer.

## Fees & Other Charges

Accounts that have been disconnected for non-payment are required to pay the outstanding delinquent balance on the account, reconnection fee, and may be required to pay an additional deposit before service reconnection.

### Additional Deposit

A deposit of up to two times the average monthly bill may be required to re-establish accounts that were disconnected for non-payment.

### Reconnect

During Office Hours - \$41.00 Outside of Office Hours - \$87.00

Holiday or Emergency (Requiring Crew Call Out) - \$372.00

**Meter Tampering** - \$200.00

**Return Item** - \$17.00

**Field Contact Fee** - \$10.00

Fees will include any applicable late and finance charges, and are subject to change.

## Chugach Account Services

**AutoPay** Pay your Chugach bill automatically from your checking account. No more envelopes and stamps. You'll receive a monthly statement for your records. There is no charge for this payment service.

**PrePay** Receive a \$25 discount on your account when you prepay your annual Chugach bill based on your 12-month average use.

**Paperless Billing** Paperless Billing saves resources. Stop the paper waste and sign up to receive email notice each month when your electric bill is ready and a one-time \$5.00 credit will be applied to each account enrolled. Combine paperless billing with AutoPay for even more convenience.

**LevelPay** Pay the same amount every month, based on your average monthly electric use. Enrollment is in March and April of each year.

## Questions About Your Bill

If you believe your bill is incorrect, notify Customer Service in person, by phone or mail, or send an e-mail to the address on the left. Please include the reason why you feel your bill is not correct. Your question will be investigated and you will have an opportunity to meet in person, if you wish, to discuss your bill in further detail. If you are not satisfied with the resolution of your inquiry, you may contact the Regulatory Commission of Alaska, 701 W. 8th Avenue, Suite 300, Anchorage, AK 99501; (907) 276-6222 or (800) 390-2782, or fax: (907) 276-0160; TTY (907) 276-4533.

Even if you have provided notification that you do not agree with your bill, the undisputed portion of the bill is still due by the date shown on the bill while your request is being reviewed. Chugach reserves the right to terminate service for non-payment of the undisputed portion of the bill.

## Late Payments & Delinquent Charges

A late fee may be charged on balances not paid by the due date. A bill not paid in full within 40 days of the billing date is delinquent. A bill not paid in full within 55 days of the billing date is subject to disconnection.

## Payment Arrangements

If you have a financial hardship and cannot pay your bill by the due date or need payment arrangements, please contact Chugach Credit (907) 563-5060.

## Who to Call for Additional Help in Paying Your Bill

There are also community organizations and resources that can help if you need further assistance to prevent disconnection of your service.

### Heating Assistance

State of Alaska Heating Assistance Program  
(907) 465-3058 10002 Glacier Highway, Suite 305  
Juneau, AK 99801

### Municipality of Anchorage Aging and Disability Resource Center

(907) 343-7770 or 211 825 L Street, Anchorage, AK 99501

## Medical & Emergency Information

If this residence is occupied by a person who is seriously ill, elderly, handicapped, or dependent on a life support system, please notify Chugach Credit at 563-5060 immediately.

## Definitions

**Customer Charge** A fixed monthly charge to cover the cost of billing, customer accounting and metering.

**Energy Charge** A monthly charge based on the total energy used during the billing period. This charge covers variable and fixed costs associated with the operation and maintenance of generation, transmission and distribution facilities.

**Demand Charge** This charge applies only to customers that receive service under a Large General Service rate schedule. It is based on the maximum amount of demand required by the customer during the billing period. The demand billed is based on the highest average load for a 15-minute period. The demand charge covers fixed costs associated with the operation and maintenance of generation, transmission and distribution facilities.

**Fuel** A charge that provides for the recovery of natural gas expenses associated with the operation of Chugach generation facilities. This charge is assessed on the number of kilowatt hours used by the customer during the billing period.

**Purchased Power** A charge that provides for the recovery of purchased power expenses related to electricity purchased from other suppliers of generation.

**2% Underground Charge** A charge mandated by the State of Alaska and the Municipality of Anchorage to fund the conversion of distribution lines from overhead to underground within the Municipality of Anchorage. This charge is only assessed to members that receive service within the Municipality of Anchorage.

**Regulatory Cost Charge** A charge applied to all retail customer billings to fund a portion of the budget of the Regulatory Commission of Alaska. The charge is set by the Commission.

**FIW Renewable Energy Adj.** Identifies the additional cost of Fire Island wind on a per kWh basis. It represents the difference between the average cost of electric energy from Chugach's other resources and the cost of Fire Island wind energy.

**Gross Revenue Tax** This charge is an electric cooperative tax assessed on a kWh basis and is paid to the State of Alaska.

**CHUGACH** POWERING ALASKA'S FUTURE Rev. 09/2016

PERF @ 3-1/2" FROM BOTTOM

## Change of Address or Contact Information

Please complete this section or go online at [chugachelectric.com](http://chugachelectric.com).

Name \_\_\_\_\_

Address \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Telephone Primary ( ) \_\_\_\_\_

Cell ( ) \_\_\_\_\_

Fax ( ) \_\_\_\_\_

E-Mail \_\_\_\_\_

## Moving?

Please contact us at least one business day in advance of the date you want your electric account closed.

<b>Service Address</b> 1234 RESIDENCE ST		<b>Meter Number</b> L131776305	<b>Member Number</b> XXXX	<b>Account Number</b> XXXX
<b>Previous Read Date</b> 01-09-2017		<b>Current Read Date</b> 02-07-2017	<b>Bill Number</b> XXXXXXX	<b>Rate Class</b> Residential
<b>Previous Read</b> 11055	<b>Current Read</b> 11643	<b>Days of Service</b> 29	<b>Bill Date</b> 02-10-2017	<b>Read Type</b> Actual Read
<b>Plan Balance Prior to this Bill:</b>		<b>Total kWh Usage</b> 588	<b>Due Date</b> 03-07-2017	<b>Amount Due</b> \$129.00

### Description of Charges

Previous Balance		126.76
Payment 01-27-2017 - Thank You		-129.00
Plan Balance Prior to this Bill:		-2.24
-----		
Customer Charge		8.00
Energy	588 x 0.11832	69.57
Fuel	588 x 0.051050	30.02
Regulatory Cost Charge	588 x 0.000675	0.40
FIW Renewable Energy Adj.*	588 x 0.002160	1.27
Purchased Power	588 x 0.001870	1.10
Gross Revenue Tax	588 x 0.000500	0.29
2% Underground Charge		2.20
Total New Electric Charges:		112.85
-----		
Total Balance		\$110.61

### Member Corner

\* Represents the cost difference of Fire Island renewable wind power compared to other generation. For more information visit [www.chugachelectric.com](http://www.chugachelectric.com).

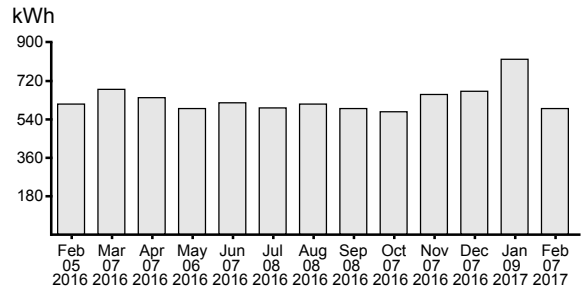
Plug@20! Use your vehicle block heater for three hours maximum when temperatures plunge below 20 degrees.

Chugach is going green and saving resources with the 2017 election. We are going paperless and need your email. Please visit [chugachelectric.com](http://chugachelectric.com).

### Level Pay Summary

<b>Your Level Pay Amount</b>	<b>Actual Charges</b>	<b>Current Plan Balance</b>
129.00	112.85	110.61

### Your Usage



PLEASE DETACH HERE AND RETURN THIS PORTION WITH YOUR PAYMENT  
P.O. BOX 196760, ANCHORAGE, AK 99519-6760



Billings are due and payable on the date rendered and subject to late fee if payment is not received by date shown.

Please make checks payable to CHUGACH ELECTRIC ASSOCIATION.

<b>Bill #</b>	XXXXXX
<b>Member #</b>	0000XXXXX
<b>Account #</b>	00XXXXX
<b>Due Date</b>	03-07-2017
<b>Total Amount Due</b>	\$129.00
<b>Amount Enclosed</b>	

NEW MEMBER  
1234 RESIDENCE ST  
ANCHORAGE ALASKA 99511

## How to Contact Us

### 24-Hour Account Information

By phone: (907) 762-7803

Online at [chugachelectric.com](http://chugachelectric.com)

Using your member number and PIN sign on to "My Account" to manage or pay your account online 24 hours a day.

### By E-Mail

[service@chugachelectric.com](mailto:service@chugachelectric.com)

### By Telephone

Toll Free (in Alaska)

(800) 478-7494

Customer Service

(907) 563-7366

Credit & Collections

(907) 563-5060

Customer Service & Credit Fax

(907) 762-4678

Monday through Friday - 8:00 am to 5:00 pm

### By Mail

P.O. Box 196300

Anchorage, AK 99519-6300

### In Person

Customer Service Center Lobby

5601 Electron Drive, Anchorage

Monday through Friday - 8:00 am to 5:00 pm

## Paying Your Bill

Current bills are due 25 days from the mailing date as shown on the billing statement. Chugach accepts payments made by mail or in person. Chugach offers AutoPay by Checking, a free service to automatically pay your electric bill every month using your bank account. Credit card and electronic check payments may also be made via the Chugach website or IVR for a small fee collected by a 3rd party payment processor. Other payment options may be available through your own financial institution for little or no cost. Contact your own financial institution for more information.

Chugach does not accept post-dated checks. A post-dated check received will be processed on the date of receipt. Any non-sufficient funds fees incurred as a result of the processing of a post-dated check will be the responsibility of the customer.

## Fees & Other Charges

Accounts that have been disconnected for non-payment are required to pay the outstanding delinquent balance on the account, reconnection fee, and may be required to pay an additional deposit before service reconnection.

### Additional Deposit

A deposit of up to two times the average monthly bill may be required to re-establish accounts that were disconnected for non-payment.

### Reconnect

During Office Hours - \$41.00 Outside of Office Hours - \$87.00

Holiday or Emergency (Requiring Crew Call Out) - \$372.00

**Meter Tampering** - \$200.00

**Return Item** - \$17.00

**Field Contact Fee** - \$10.00

Fees will include any applicable late and finance charges, and are subject to change.

## Chugach Account Services

**AutoPay** Pay your Chugach bill automatically from your checking account. No more envelopes and stamps. You'll receive a monthly statement for your records. There is no charge for this payment service.

**PrePay** Receive a \$25 discount on your account when you prepay your annual Chugach bill based on your 12-month average use.

**Paperless Billing** Paperless Billing saves resources. Stop the paper waste and sign up to receive email notice each month when your electric bill is ready and a one-time \$5.00 credit will be applied to each account enrolled. Combine paperless billing with AutoPay for even more convenience.

**LevelPay** Pay the same amount every month, based on your average monthly electric use. Enrollment is in March and April of each year.

## Questions About Your Bill

If you believe your bill is incorrect, notify Customer Service in person, by phone or mail, or send an e-mail to the address on the left. Please include the reason why you feel your bill is not correct. Your question will be investigated and you will have an opportunity to meet in person, if you wish, to discuss your bill in further detail. If you are not satisfied with the resolution of your inquiry, you may contact the Regulatory Commission of Alaska, 701 W. 8th Avenue, Suite 300, Anchorage, AK 99501; (907) 276-6222 or (800) 390-2782, or fax: (907) 276-0160; TTY (907) 276-4533.

Even if you have provided notification that you do not agree with your bill, the undisputed portion of the bill is still due by the date shown on the bill while your request is being reviewed. Chugach reserves the right to terminate service for non-payment of the undisputed portion of the bill.

## Late Payments & Delinquent Charges

A late fee may be charged on balances not paid by the due date. A bill not paid in full within 40 days of the billing date is delinquent. A bill not paid in full within 55 days of the billing date is subject to disconnection.

## Payment Arrangements

If you have a financial hardship and cannot pay your bill by the due date or need payment arrangements, please contact Chugach Credit (907) 563-5060.

## Who to Call for Additional Help in Paying Your Bill

There are also community organizations and resources that can help if you need further assistance to prevent disconnection of your service.

### Heating Assistance

State of Alaska Heating Assistance Program  
(907) 465-3058 10002 Glacier Highway, Suite 305  
Juneau, AK 99801

### Municipality of Anchorage Aging and Disability Resource Center

(907) 343-7770 or 211 825 L Street, Anchorage, AK 99501

## Medical & Emergency Information

If this residence is occupied by a person who is seriously ill, elderly, handicapped, or dependent on a life support system, please notify Chugach Credit at 563-5060 immediately.

## Definitions

**Customer Charge** A fixed monthly charge to cover the cost of billing, customer accounting and metering.

**Energy Charge** A monthly charge based on the total energy used during the billing period. This charge covers variable and fixed costs associated with the operation and maintenance of generation, transmission and distribution facilities.

**Demand Charge** This charge applies only to customers that receive service under a Large General Service rate schedule. It is based on the maximum amount of demand required by the customer during the billing period. The demand billed is based on the highest average load for a 15-minute period. The demand charge covers fixed costs associated with the operation and maintenance of generation, transmission and distribution facilities.

**Fuel** A charge that provides for the recovery of natural gas expenses associated with the operation of Chugach generation facilities. This charge is assessed on the number of kilowatt hours used by the customer during the billing period.

**Purchased Power** A charge that provides for the recovery of purchased power expenses related to electricity purchased from other suppliers of generation.

**2% Underground Charge** A charge mandated by the State of Alaska and the Municipality of Anchorage to fund the conversion of distribution lines from overhead to underground within the Municipality of Anchorage. This charge is only assessed to members that receive service within the Municipality of Anchorage.

**Regulatory Cost Charge** A charge applied to all retail customer billings to fund a portion of the budget of the Regulatory Commission of Alaska. The charge is set by the Commission.

**FIW Renewable Energy Adj.** Identifies the additional cost of Fire Island wind on a per kWh basis. It represents the difference between the average cost of electric energy from Chugach's other resources and the cost of Fire Island wind energy.

**Gross Revenue Tax** This charge is an electric cooperative tax assessed on a kWh basis and is paid to the State of Alaska.

**CHUGACH** POWERING ALASKA'S FUTURE Rev. 09/2016

PERF @ 3-1/2" FROM BOTTOM

## Change of Address or Contact Information

Please complete this section or go online at [chugachelectric.com](http://chugachelectric.com).

Name \_\_\_\_\_

Address \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Telephone Primary ( ) \_\_\_\_\_

Cell ( ) \_\_\_\_\_

Fax ( ) \_\_\_\_\_

E-Mail \_\_\_\_\_

## Moving?

Please contact us at least one business day in advance of the date you want your electric account closed.



5601 Electron Drive, Anchorage  
(907) 563-5060

# DELINQUENT ACCOUNT NOTICE

**YOUR ELECTRIC SERVICE WILL BE  
DISCONNECTED ON OR AFTER**

Current Amount

Delinquent Amount  
*Due Immediately*

**TOTAL AMOUNT:**

**Member #**

**Account #**

Payment of your bill as shown on this notice must be received by our office prior to the shutoff date to prevent disconnection of your electric service. You may pay in person with a representative at our office, on the website [www.chugachelectric.com](http://www.chugachelectric.com), or by telephone with our payment vendor at 907-762-7803.

**Member Number:**

**Account Number:**

**Service Address:**

**Please note: The total amount due shown on this notice includes current, past due, and delinquent balances. Delinquent amounts must be paid to prevent service disconnection. Service disconnected for non-payment will be restored within 3 working days when delinquent and reconnect charges are paid. A security deposit may also be required.**

**MEDICAL EMERGENCY INFORMATION:**

IMPORTANT – If this residence is occupied by a person who is seriously ill, elderly, handicapped, or dependent on life support systems, please notify the Credit Department at 563-5060 IMMEDIATELY.

**CHARGES FOR RECONNECTION:**

An additional deposit of up to two times the average monthly bill will be assessed to an account which has been disconnected. In addition, as provided by tariff, the following reconnect fees will apply:

- 1) During office hours - \$41.00;
- 2) Outside office hours - \$87.00;
- 3) Call-out reconnect charge = \$372.00.

**DEFERRED PAYMENT PLAN:**

You may contact the utility for information regarding a deferred payment arrangement or other remedies which may be available to you.

**DISPUTES:**

To dispute this bill and/or the pending disconnection of service, you should visit Chugach at 5601 Electron Drive, Anchorage, Alaska or call (907) 563-5060. Chugach reserves the right to disconnect service after allowing you an opportunity to discuss the dispute, either in person or by phone, if Chugach continues to find the disconnection of service is justified. You are also entitled to file a complaint with the Regulatory Commission of Alaska under 3AAC48.120 or 3AAC48.130 if you are not satisfied with Chugach's response or the resolution of your contested bill or tariff provision.

REGULATORY COMMISSION OF  
ALASKA (RCA)  
1-907-276-6222  
1-800-390-2782 In-State  
701 West 8th Avenue, Suite 300  
Anchorage, AK 99501

**AGENCIES FOR ASSISTANCE**

State of Alaska  
Heating Assistance Program  
1-907-465-3058  
1-907-465-3319 fax  
10002 Glacier Highway, Suite 305  
Juneau, AK 99801

Municipality of Anchorage  
Aging and Disability Resource Center  
343-7770  
825 L Street  
Anchorage, AK 99501



5601 Electron Drive, Anchorage  
(907) 563-5060

# CREDIT SHUTOFF NOTICE

**YOUR ELECTRIC SERVICE WILL BE DISCONNECTED ON OR AFTER**

Current Amount

Delinquent Amount  
*Due Immediately*

**TOTAL AMOUNT:**

**Member #**

**Account #**

Payment of your bill as shown on this notice must be received by our office prior to the shutoff date to prevent disconnection of your electric service. You may pay in person with a representative at our office, on the website [www.chugachelectric.com](http://www.chugachelectric.com), or by telephone with our payment vendor at 907-762-7803.

**Member Number:**

**Account Number:**

**Service Address:**

**Please note: The total amount due shown on this notice includes current, past due, and delinquent balances. Delinquent amounts must be paid to prevent service disconnection. Service disconnected for non-payment will be restored within 3 working days when delinquent and reconnect charges are paid. A security deposit may also be required.**

**MEDICAL EMERGENCY INFORMATION:**

IMPORTANT – If this residence is occupied by a person who is seriously ill, elderly, handicapped, or dependent on life support systems, please notify the Credit Department at 563-5060 IMMEDIATELY.

**CHARGES FOR RECONNECTION:**

An additional deposit of up to two times the average monthly bill will be assessed to an account which has been disconnected. In addition, as provided by tariff, the following reconnect fees will apply:

- 1) During office hours - \$41.00;
- 2) Outside office hours - \$87.00;
- 3) Call-out reconnect charge = \$372.00.

**DEFERRED PAYMENT PLAN:**

You may contact the utility for information regarding a deferred payment arrangement or other remedies which may be available to you.

**DISPUTES:**

To dispute this bill and/or the pending disconnection of service, you should visit Chugach at 5601 Electron Drive, Anchorage, Alaska or call (907) 563-5060. Chugach reserves the right to disconnect service after allowing you an opportunity to discuss the dispute, either in person or by phone, if Chugach continues to find the disconnection of service is justified. You are also entitled to file a complaint with the Regulatory Commission of Alaska under 3AAC48.120 or 3AAC48.130 if you are not satisfied with Chugach’s response or the resolution of your contested bill or tariff provision.

REGULATORY COMMISSION OF ALASKA (RCA)  
1-907-276-6222  
1-800-390-2782 In-State  
701 West 8th Avenue, Suite 300  
Anchorage, AK 99501

**AGENCIES FOR ASSISTANCE**

State of Alaska  
Heating Assistance Program  
1-907-465-3058  
1-907-465-3319 fax  
10002 Glacier Highway, Suite 305  
Juneau, AK 99801

Municipality of Anchorage  
Aging and Disability Resource Center  
343-7770  
825 L Street  
Anchorage, AK 99501





# DEFERRED PAYMENT AGREEMENT

P.O. Box 196300  
Anchorage, AK 99519-6300  
(907)563-7494

December 27, 2016

NEW MEMBER  
1234 RESIDENCE ST  
ANCHORAGE, AK 99515

Amount to be paid per this agreement \$ \_\_\_\_\_.

I \_\_\_\_\_, Member-Account Number \_\_\_\_\_ - \_\_\_\_\_,  
agree to make the following payments on my account.

Today's Down Payment \$ \_\_\_\_\_

Payment Amounts	Due Dates	Additional Comments
\$ _____	_____	_____
\$ _____	_____	_____
\$ _____	_____	_____
\$ _____	_____	_____
\$ _____	_____	_____

I further agree to pay all future bills for service by Chugach Electric Association in full at the time they are due. Bills are mailed at approximately the same time each month, but failure to receive a bill will not relieve me of the obligation to pay for such service within the time allowed.

It is further understood that failure to observe the terms of the agreement will result in disconnection of service with 3 working days' notice, and the full amount of the bill plus all applicable fees and deposits become due and payable.

\_\_\_\_\_  
Date

\_\_\_\_\_  
Member Signature

Accepted: \_\_\_\_\_  
Credit Representative Signature

Detail:  
Deposit \$ \_\_\_\_\_  
Reconnect Fee \$ \_\_\_\_\_  
Account Balance \$ \_\_\_\_\_

Deferred Payment Agreement





**RELEASE OF INFORMATION**

Notwithstanding the obligation, if any, Chugach Electric Association, Inc. (Chugach) may have to keep my account information confidential, I hereby authorize Chugach to release information on my utility bills, both past and future, to:

---

I agree that a photocopy of this release may be used for the purpose stated.

I understand that this information will be used only to provide data, and no information obtained through this release shall be made public in such a manner that the dwelling or occupants can be identified.

This Release of Information expires one year from the signature date below on this page.

Hereby signing, I (printed name) \_\_\_\_\_, attest to being an authorized person on the Chugach account listed below, and authorize the organization/agency listed above or its designee to obtain record of my utility billing information.

Member-Account Number: \_\_\_\_\_

Member Signature: \_\_\_\_\_

Dated: \_\_\_\_\_  
(As stated, this Release of Information will expire no later than one year from this date.)



Chugach Electric Association Inc  
P.O. Box 196300  
Anchorage, AK 99519-6300  
Ph: 563-7366 Fax: 762-4678

### AUTOMATIC LANDLORD/PROPERTY MANAGEMENT AGREEMENT

Member Name/Mailing Address:

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Member Number: \_\_\_\_\_

Member Phone Number: \_\_\_\_\_

USE THE ABOVE MEMBER'S ADDRESS FOR OWNER BILLS AND NOTICES

Landlord / Property Manager: \_\_\_\_\_ Phone Number: \_\_\_\_\_

Contact Person: \_\_\_\_\_ Phone Number: \_\_\_\_\_

Mailing Address: \_\_\_\_\_  
\_\_\_\_\_

USE THE ABOVE PROPERTY MANAGER'S ADDRESS FOR OWNER BILLS AND NOTICES

*List the service address, including space number, apartment number, and meter number on the reverse side of this agreement.  
The landlord / property manager is responsible for verification of this information.*

#### Basic Provisions of Agreement

Electric service and billing will be automatically continued under the Landlord/Property Manager's name from the time of one Tenant ordered disconnect until a succeeding Tenant applies for service. Electric service will remain in the Landlord / Property manager's name until a tenant applies for service or the landlord / property manager submits a request to cancel the agreement in its entirety.

Electric service and billing will automatically change from the Landlord/Property Manager's name to the tenant's name upon the tenant's request and completion of the Chugach Application for Service. Billings shall be the responsibility of the Landlord/Property Manager when a succeeding Tenant fails to apply for service. Resolution of disputes arising from these billings shall be between the Tenant and the Landlord/Property Manager.

In the event Chugach Electric must terminate electric service to the Tenant for non-payment, **the electric service will remain connected.** Electric service will automatically transfer to the Landlord/Property Manager's name with the meter read obtained at the time a disconnect notice is delivered or mailed. Service and billing will remain in the Landlord/Property Manager's name until the current Tenant satisfies his obligation to Chugach Electric and requests a continuation of service, or a succeeding Tenant applies for service. The charge for this service is a one-time connection fee of \$20.00 for the establishment of the billing.

Membership in Chugach Electric Association, Inc. is a prerequisite to this automatic landlord/property management agreement.

If a Landlord / Property Manager's account becomes delinquent and all charges due have not been paid prior to the scheduled disconnect, this agreement may be canceled. The Landlord/Property Manager may terminate this agreement by written notice to Chugach Electric at any time. To reinstate a Landlord Tenant Agreement, a new agreement must be signed, dated and received by Chugach Electric.

This service is provided pursuant to Chugach Electric's policy as amended from time to time and all parties shall abide by the terms and conditions therein. **This agreement is not valid until signed by the Landlord/Property Manager and returned to Chugach Electric.**

I have read and understand the terms of this agreement.

\_\_\_\_\_  
Owner or Landlord/Property Manager's Signature

\_\_\_\_\_  
Date Signed



# Attachment I

**Chugach Electric Association, Inc.**  
**Anchorage, Alaska**

**Summary of Member Services Billing and Contract Form Changes**  
**Tariff Advice No. 433-8**

**Appendix A-1** (Application for Service-Residential Membership Agreement) and **Appendix A-2** (Application for Service-Business Membership Agreement): These forms have been updated to replace the term “pin number” to “password.” Also, the “Paperless Election Materials” option has been removed.

**Appendix A-3** (Standard Chugach Bill) and **Appendix A-4** (Standard Chugach Bill with Level Pay Summary): The term “Gross Revenue Tax” has been added as a line item on the front of the customer bill. In addition, the definition of the gross revenue tax has been added to the back of the bill as: “This change is an electric cooperative tax assessed on a per kWh basis and is paid to the State of Alaska.”

**Appendix A-5** (Delinquent Account Notice) and **Appendix A-6** (Credit Shutoff Notice): Formatting has been updated to provide a breakdown of “Current Amount” and “Delinquent Amount” and the term “Due Immediately” has been added. The line item, “Amount Due” is now reflected as “Total Amount” and the line item “To ensure the Credit Department is promptly notified of your payment, bring payment to the office” has been changed to “You may pay in person with a representative at our office, on the website [www.chugachelectric.com](http://www.chugachelectric.com), or by telephone with our payment vendor at 907-762-7803.”

**Appendix A-7** (Level Pay Enrollment Form): The paper version of the Level Pay Enrollment Form has been discontinued. This program is still available to members on Chugach’s website or by calling Chugach’s customer service department if they would like to participate. As a result, Appendix A-7 through A-10 have been renumbered to reflect the removal of the Level Pay Enrollment Form.

**Appendix A-7** (Deferred Payment Agreement), **Appendix A-8** (Deferred Deposit Agreement), and **Appendix A-9** (Release of Information): The numbering of these forms has been updated to reflect the discontinuation of the Level Pay Enrollment Form. No other changes have been made to these forms since the last filing.

**Appendix A-10** (Automatic Landlord / Property Management Agreement): Two option boxes have been added: “USE THE ABOVE MEMBER’S ADDRESS FOR OWNER BILLS AND NOTICES” and “USE THE ABOVE PROPERTY MANAGER’S ADDRESS FOR OWNER BILLS AND NOTICES”.

# Attachment II



# APPLICATION FOR SERVICE RESIDENTIAL MEMBERSHIP AGREEMENT

Member-Acct No. \_\_\_\_\_

New Account:

Start date: \_\_\_\_\_

Existing Account:

Effective date: \_\_\_\_\_

### Identification and Fees

Member Fee \$ \_\_\_\_\_

Connect Fee \$ \_\_\_\_\_

Deposit \$ \_\_\_\_\_

Copy Picture ID

Total \$ \_\_\_\_\_ CSR Initials \_\_\_\_\_ Date \_\_\_\_\_

OFFICE USE ONLY

## Customer & billing information

Applicant\*

\_\_\_\_\_  
*Legal Name (First name, MI, Last name)*

\_\_\_\_\_  
*Social Security No.*

\_\_\_\_\_  
*Driver's License No.*

Joint Applicant

\_\_\_\_\_  
*Legal Name (First name, MI, Last name)*

\_\_\_\_\_  
*Social Security No.*

\_\_\_\_\_  
*Driver's License No.*

Mailing Address

\_\_\_\_\_  
*Street Address or PO Box*

\_\_\_\_\_  
*Unit No.*

\_\_\_\_\_  
*Primary Phone*

\_\_\_\_\_  
*Cell Phone*

\_\_\_\_\_  
*City*

\_\_\_\_\_  
*State*

\_\_\_\_\_  
*Zip Code*

Paperless Billing

E-mail Address \_\_\_\_\_

\_\_\_\_\_  
**Password**

*Create a password to access your account by telephone or on the Internet. Passwords are case sensitive and must be between 4 and 10 characters in length. Passwords are limited to numbers and letters. Your password will automatically be set up with the last four digits of your Social Security Number unless you specify otherwise.*

## Service location information

Service Address

\_\_\_\_\_  
*Street Address*

\_\_\_\_\_  
*Unit No. or Meter No.*

\_\_\_\_\_  
*or Subdivision*

\_\_\_\_\_  
*Block*

\_\_\_\_\_  
*Lot*

Property Status:

Own

Rent

If renting, please provide landlord information

Landlord Name

\_\_\_\_\_

Home Phone

\_\_\_\_\_

Work Phone

\_\_\_\_\_

Landlord Address

\_\_\_\_\_  
*Street Address*

\_\_\_\_\_  
*Unit No.*

\_\_\_\_\_  
*City*

\_\_\_\_\_  
*State*

\_\_\_\_\_  
*Zip Code*

## Other adults residing at address

## Power of Attorney Designation (Optional)

Name

Relationship

Social Security No.

\*Initials of Applicant

Name

Relationship

Social Security No.

\*Initials of Applicant

*By signing my initials in the right-hand column, I hereby appoint this person to act as my attorney-in-fact to connect and disconnect electrical service on this membership, to receive all funds on my behalf, and otherwise to represent and act for me with respect to such service, and I hereby confirm and ratify whatever he/she may do in that regard. I understand that this appointment does not grant voting rights for my membership.*

## Agreement

*I agree to comply with Chugach Electric Association Inc.'s Bylaws and its regulations and tariffs as amended. I agree to provide safe and unobstructed access to premises to Chugach employees and to promptly pay all Chugach bills by the due date. I understand that my failure to comply can result in suspension of service and termination of membership. It is mutually agreed that acceptance of this application constitutes a contract which will continue until termination as provided in Chugach's tariff, which is available upon request at Chugach.*

## Signature

Applicant

Date

Joint Applicant

Date

Chugach Electric Association, Inc. - 5601 Electron Drive - P.O. Box 196300 - Anchorage, Alaska 99519-6300 - www.chugachelectric.com  
Customer Service (907) 563-7366 or (800) 478-7494 - Fax (907) 762-4678 - service@chugachelectric.com



# APPLICATION FOR SERVICE BUSINESS MEMBERSHIP AGREEMENT

Member-Acct No. \_\_\_\_\_

New Account:  Start date: \_\_\_\_\_

Existing Account:  Effective date: \_\_\_\_\_

**Identification and Fees**

Member Fee \$ \_\_\_\_\_  Connect Fee \$ \_\_\_\_\_

Deposit \$ \_\_\_\_\_  Copy Picture ID

Total \$ \_\_\_\_\_ CSR Initials \_\_\_\_\_ Date \_\_\_\_\_

OFFICE USE

## Customer & billing information

Applicant's Name \_\_\_\_\_

Attention (Name of Contact Person) \_\_\_\_\_

Mailing Address \_\_\_\_\_

Street Address or PO Box \_\_\_\_\_ Unit No \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip Code \_\_\_\_\_

Business Phone \_\_\_\_\_

FAX Number \_\_\_\_\_

Paperless Billing

E-mail Address \_\_\_\_\_ Password \_\_\_\_\_

Create a password to access your account by telephone or on the Internet. Passwords are case sensitive and must be between 4 and 10 characters in length. Passwords are limited to numbers and letters. Your password will automatically be set up with the last four digits of your Social Security Number unless you specify otherwise.

## Service location information

Service Address \_\_\_\_\_

Street Address \_\_\_\_\_ Unit \_\_\_\_\_ City \_\_\_\_\_ Zip \_\_\_\_\_

If different than above:

Local Business Phone #1 \_\_\_\_\_ #2 \_\_\_\_\_ FAX \_\_\_\_\_ Email \_\_\_\_\_

Property Status:  Own  Rent *If renting, please provide landlord information*

Landlord Name \_\_\_\_\_ Phone Number \_\_\_\_\_

Landlord Address \_\_\_\_\_

Street Address \_\_\_\_\_ Unit No. \_\_\_\_\_ City \_\_\_\_\_ State \_\_\_\_\_ Zip Code \_\_\_\_\_

## Business Information

Type of Business \_\_\_\_\_ Business License \_\_\_\_\_ Federal ID \_\_\_\_\_

Person(s) authorized to transact business on this account (in addition to partners listed below):

Name \_\_\_\_\_ Contact Phone Number \_\_\_\_\_

Name \_\_\_\_\_ Contact Phone Number \_\_\_\_\_

Business and Bank References \_\_\_\_\_

Sole Proprietorship

Name of Proprietor \_\_\_\_\_ Driver's License No. \_\_\_\_\_ Social Security No. \_\_\_\_\_

Corporation\*  LLC\*  Government  Partnership *\*Must provide corporate guarantee on reverse side*

Corporate Officers / Members / Partners

Name \_\_\_\_\_ Title \_\_\_\_\_ Driver's License No. \_\_\_\_\_

Name \_\_\_\_\_ Title \_\_\_\_\_ Driver's License No. \_\_\_\_\_

Name \_\_\_\_\_ Title \_\_\_\_\_ Driver's License No. \_\_\_\_\_

## Agreement

I agree to comply with Chugach Electric Association Inc.'s Bylaws and its regulations and tariffs as amended. I agree to provide safe and unobstructed access to premises to Chugach employees and to promptly pay all Chugach bills that are due. I understand that my failure to comply can result in suspension of service and termination of membership. It is mutually agreed that acceptance of this application constitutes a contract which will continue until termination as provided in Chugach's tariff, which is available upon request at Chugach.

## Signature

APPLICANT SIGNATURE / TITLE

PRINTED NAME OF APPLICANT / TITLE



**GUARANTEE OF CORPORATE ACCOUNT**

THIS AGREEMENT is made this \_\_\_\_\_ day of \_\_\_\_\_, 20\_\_\_\_, by and between \_\_\_\_\_  
\_\_\_\_\_  
(person/s guaranteeing account) (Guarantor/s) and Chugach Electric Association, Inc. (Chugach).

In consideration of financial accommodation given or to be given to \_\_\_\_\_ (Member) by Chugach, the Guarantor(s) hereby jointly and severally, with all other guarantors, guarantee payment to Chugach, its successors and/or assigns, in whole or in part, of all liabilities and indebtedness which the Member has incurred or may incur to Chugach.

Chugach may apply all money received from the Member, or from collateral or otherwise, upon such part of the Member's indebtedness as Chugach designates, without in any way limiting or lessening the liabilities of the undersigned under this Guarantee.

Chugach shall not be required to exhaust its recourse or take any action against the Member or other parties on the collateral it may hold before being entitled to payment by the undersigned of all amounts hereby guaranteed, but may make such demand and may take such actions as it deems advisable.

This shall be a continuing guarantee and shall be binding without notice to the undersigned of its acceptance, and shall cover all liabilities which the Member may incur or be under, including indebtedness arising under successive transactions and any extension or renewal thereof, until the undersigned shall have given Chugach notice in writing to make no further advances on the security of this Guarantee.

This Guarantee shall be revocable only as to transactions entered into by Chugach subsequent to its receipt of written notice by the Guarantor(s) of termination. Such notice by any one or more of the Guarantor(s) shall not lessen or diminish in any way the liability of any other guarantors on any indebtedness or liability incurred prior to receipt by Chugach of such notice, nor shall it lessen or diminish the liability of other guarantors of the Member who do not give such notice. In the event that revocation of this Guarantee by one or more of the Guarantor(s) leaves Chugach without adequate security for payment of subsequent indebtedness of the Member, it is understood that Chugach may take such further action to secure payment as may be lawful under the circumstances, including requiring an additional security deposit.

The Guarantor(s) waive notice of acceptance of the Guarantee, and notice of transactions between Chugach and the Member, and further waive notice of the incurring of liability by the Member, and of the amounts and terms thereof, and of all defaults or disputes with the Member, and of the settlement or adjustment of such defaults or disputes.

The Guarantor(s), without affecting their liability under this Guarantee in any respect, consent to waive notice of default on the part of the Member.

The Guarantor(s) , without affecting their liability under this Guarantee in any respect, consent to and waive notice of all changes of terms, the withdrawal or extension of credit or time to pay, the release of the whole or any part of the indebtedness, the settlement or compromise of differences, the acceptance or release of security, the acceptance of notes, trade acceptances, or any other form of obligation for the Member's indebtedness, and the demand, protest and notice of protest of such instruments or their endorsements.

The Guarantor(s) guarantee and represent that they are stockholders, directors, officers of and/or are financially interested in the Member.

Nothing contained in this Guarantee shall be construed as an obligation on Chugach's part to extend credit to the Member, nor as an obligation to continue to extend credit to the Member.

DATED: \_\_\_\_\_  
Guarantor Signature (Do not use corporate or business titles.)

DATED: \_\_\_\_\_  
Guarantor Signature (Do not use corporate or business titles.)

STATE OF ALASKA )  
 ) ss.  
THIRD JUDICIAL DISTRICT )

I HEREBY CERTIFY that on the \_\_\_\_\_ day of \_\_\_\_\_, 20\_\_\_\_, before me, the undersigned, a Notary Public in and or the State of Alaska, personally appeared \_\_\_\_\_ known to me to be the person(s) whose name(s) is/are subscribed to within the instrument, and acknowledged that he/they executed the same voluntarily and of his/their own will for the uses and purposes set forth therein.

\_\_\_\_\_  
NOTARY PUBLIC in and for Alaska  
My Commission Expires: \_\_\_\_\_

		<b>Member Number</b> 0000XXXXXX	<b>Account Number</b> 00XXXXXX
<b>Service Address</b> 1234 RESIDENCE ST		<b>Meter Number</b> L135309134	<b>Bill Number</b> XXXXXXX
<b>Previous Read Date</b> 01-09-2017	<b>Current Read Date</b> 02-07-2017	<b>Days of Service</b> 29	<b>Rate Class</b> Residential
<b>Previous Read</b> 455	<b>Current Read</b> 727	<b>Total kWh Usage</b> 272	<b>Bill Date</b> 02-10-2017
		<b>Due Date</b> 03-07-2017	<b>Read Type</b> Actual Read
			<b>Amount Due</b> \$56.59

### Description of Charges

Previous Balance	52.14
Payment 01-19-2017 - Thank You	-52.14
Balance Forward:	0.00
-----	
Customer Charge	8.00
Energy	272 x 0.11832 32.18
Fuel	272 x 0.051050 13.89
Regulatory Cost Charge	272 x 0.000675 0.18
FIW Renewable Energy Adj.*	272 x 0.002160 0.59
Purchased Power	272 x 0.001870 0.51
Gross Revenue Tax	272 x 0.000500 0.14
2% Underground Charge	1.10
Total New Electric Charges:	56.59
-----	
Total Balance	\$56.59

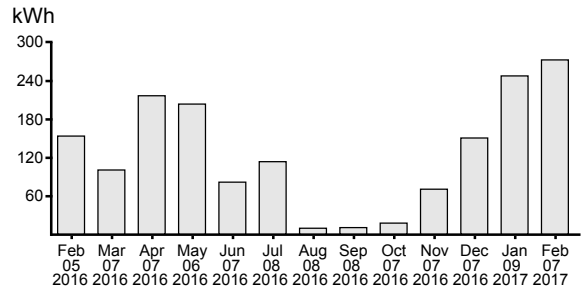
### Member Corner

\* Represents the cost difference of Fire Island renewable wind power compared to other generation. For more information visit [www.chugachelectric.com](http://www.chugachelectric.com).

Plug@20! Use your vehicle block heater for three hours maximum when temperatures plunge below 20 degrees.

Chugach is going green and saving resources with the 2017 election. We are going paperless and need your email. Please visit [chugachelectric.com](http://chugachelectric.com).

### Your Usage



PLEASE DETACH HERE AND RETURN THIS PORTION WITH YOUR PAYMENT  
P.O. BOX 196760, ANCHORAGE, AK 99519-6760



Billings are due and payable on the date rendered and subject to late fee if payment is not received by date shown.

Please make checks payable to CHUGACH ELECTRIC ASSOCIATION.

Bill #	XXXXXX
Member #	0000XXXXX
Account #	00XXXXXX
Due Date	03-07-2017
Total Amount Due	\$56.59
Amount Enclosed	

NEW MEMBER  
1234 RESIDENCE ST  
ANCHORAGE ALASKA 99511

## How to Contact Us

### 24-Hour Account Information

By phone: (907) 762-7803

Online at [chugachelectric.com](http://chugachelectric.com)

Using your member number and PIN sign on to "My Account" to manage or pay your account online 24 hours a day.

### By E-Mail

[service@chugachelectric.com](mailto:service@chugachelectric.com)

### By Telephone

Toll Free (in Alaska)

(800) 478-7494

Customer Service

(907) 563-7366

Credit & Collections

(907) 563-5060

Customer Service & Credit Fax

(907) 762-4678

Monday through Friday - 8:00 am to 5:00 pm

### By Mail

P.O. Box 196300

Anchorage, AK 99519-6300

### In Person

Customer Service Center Lobby

5601 Electron Drive, Anchorage

Monday through Friday - 8:00 am to 5:00 pm

## Paying Your Bill

Current bills are due 25 days from the mailing date as shown on the billing statement. Chugach accepts payments made by mail or in person. Chugach offers AutoPay by Checking, a free service to automatically pay your electric bill every month using your bank account. Credit card and electronic check payments may also be made via the Chugach website or IVR for a small fee collected by a 3rd party payment processor. Other payment options may be available through your own financial institution for little or no cost. Contact your own financial institution for more information.

Chugach does not accept post-dated checks. A post-dated check received will be processed on the date of receipt. Any non-sufficient funds fees incurred as a result of the processing of a post-dated check will be the responsibility of the customer.

## Fees & Other Charges

Accounts that have been disconnected for non-payment are required to pay the outstanding delinquent balance on the account, reconnection fee, and may be required to pay an additional deposit before service reconnection.

### Additional Deposit

A deposit of up to two times the average monthly bill may be required to re-establish accounts that were disconnected for non-payment.

### Reconnect

During Office Hours - \$41.00 Outside of Office Hours - \$87.00

Holiday or Emergency (Requiring Crew Call Out) - \$372.00

**Meter Tampering** - \$200.00

**Return Item** - \$17.00

**Field Contact Fee** - \$10.00

Fees will include any applicable late and finance charges, and are subject to change.

## Chugach Account Services

**AutoPay** Pay your Chugach bill automatically from your checking account. No more envelopes and stamps. You'll receive a monthly statement for your records. There is no charge for this payment service.

**PrePay** Receive a \$25 discount on your account when you prepay your annual Chugach bill based on your 12-month average use.

**Paperless Billing** Paperless Billing saves resources. Stop the paper waste and sign up to receive email notice each month when your electric bill is ready and a one-time \$5.00 credit will be applied to each account enrolled. Combine paperless billing with AutoPay for even more convenience.

**LevelPay** Pay the same amount every month, based on your average monthly electric use. Enrollment is in March and April of each year.

## Questions About Your Bill

If you believe your bill is incorrect, notify Customer Service in person, by phone or mail, or send an e-mail to the address on the left. Please include the reason why you feel your bill is not correct. Your question will be investigated and you will have an opportunity to meet in person, if you wish, to discuss your bill in further detail. If you are not satisfied with the resolution of your inquiry, you may contact the Regulatory Commission of Alaska, 701 W. 8th Avenue, Suite 300, Anchorage, AK 99501; (907) 276-6222 or (800) 390-2782, or fax: (907) 276-0160; TTY (907) 276-4533.

Even if you have provided notification that you do not agree with your bill, the undisputed portion of the bill is still due by the date shown on the bill while your request is being reviewed. Chugach reserves the right to terminate service for non-payment of the undisputed portion of the bill.

## Late Payments & Delinquent Charges

A late fee may be charged on balances not paid by the due date. A bill not paid in full within 40 days of the billing date is delinquent. A bill not paid in full within 55 days of the billing date is subject to disconnection.

## Payment Arrangements

If you have a financial hardship and cannot pay your bill by the due date or need payment arrangements, please contact Chugach Credit (907) 563-5060.

## Who to Call for Additional Help in Paying Your Bill

There are also community organizations and resources that can help if you need further assistance to prevent disconnection of your service.

### Heating Assistance

State of Alaska Heating Assistance Program  
(907) 465-3058 10002 Glacier Highway, Suite 305  
Juneau, AK 99801

### Municipality of Anchorage Aging and Disability Resource Center

(907) 343-7770 or 211 825 L Street, Anchorage, AK 99501

## Medical & Emergency Information

If this residence is occupied by a person who is seriously ill, elderly, handicapped, or dependent on a life support system, please notify Chugach Credit at 563-5060 immediately.

## Definitions

**Customer Charge** A fixed monthly charge to cover the cost of billing, customer accounting and metering.

**Energy Charge** A monthly charge based on the total energy used during the billing period. This charge covers variable and fixed costs associated with the operation and maintenance of generation, transmission and distribution facilities.

**Demand Charge** This charge applies only to customers that receive service under a Large General Service rate schedule. It is based on the maximum amount of demand required by the customer during the billing period. The demand billed is based on the highest average load for a 15-minute period. The demand charge covers fixed costs associated with the operation and maintenance of generation, transmission and distribution facilities.

**Fuel** A charge that provides for the recovery of natural gas expenses associated with the operation of Chugach generation facilities. This charge is assessed on the number of kilowatt hours used by the customer during the billing period.

**Purchased Power** A charge that provides for the recovery of purchased power expenses related to electricity purchased from other suppliers of generation.

**2% Underground Charge** A charge mandated by the State of Alaska and the Municipality of Anchorage to fund the conversion of distribution lines from overhead to underground within the Municipality of Anchorage. This charge is only assessed to members that receive service within the Municipality of Anchorage.

**Regulatory Cost Charge** A charge applied to all retail customer billings to fund a portion of the budget of the Regulatory Commission of Alaska. The charge is set by the Commission.

**FIW Renewable Energy Adj.** Identifies the additional cost of Fire Island wind on a per kWh basis. It represents the difference between the average cost of electric energy from Chugach's other resources and the cost of Fire Island wind energy.

**Gross Revenue Tax**

This charge is an electric cooperative tax assessed on a kWh basis and is paid to the State of Alaska.

**CHUGACH** POWERING ALASKA'S FUTURE Rev. 09/2016

PERF @ 3-1/2" FROM BOTTOM

## Change of Address or Contact Information

Please complete this section or go online at [chugachelectric.com](http://chugachelectric.com).

Name \_\_\_\_\_

Address \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Telephone Primary ( ) \_\_\_\_\_

Cell ( ) \_\_\_\_\_

Fax ( ) \_\_\_\_\_

E-Mail \_\_\_\_\_

## Moving?

Please contact us at least one business day in advance of the date you want your electric account closed.

<b>Service Address</b> 1234 RESIDENCE ST		<b>Meter Number</b> L131776305	<b>Member Number</b> XXXX	<b>Account Number</b> XXXX
<b>Previous Read Date</b> 01-09-2017		<b>Current Read Date</b> 02-07-2017	<b>Bill Number</b> XXXXXXX	<b>Rate Class</b> Residential
<b>Previous Read</b> 11055		<b>Current Read</b> 11643	<b>Days of Service</b> 29	<b>Bill Date</b> 02-10-2017
<b>Days of Service</b> 29		<b>Total kWh Usage</b> 588	<b>Due Date</b> 03-07-2017	<b>Read Type</b> Actual Read
<b>Amount Due</b> \$129.00				

### Description of Charges

Previous Balance		126.76
Payment 01-27-2017 - Thank You		-129.00
Plan Balance Prior to this Bill:		-2.24
<hr/>		
Customer Charge		8.00
Energy	588 x 0.11832	69.57
Fuel	588 x 0.051050	30.02
Regulatory Cost Charge	588 x 0.000675	0.40
FIW Renewable Energy Adj.*	588 x 0.002160	1.27
Purchased Power	588 x 0.001870	1.10
Gross Revenue Tax	588 x 0.000500	0.29
2% Underground Charge		2.20
Total New Electric Charges:		112.85
<hr/>		
Total Balance		\$110.61

### Member Corner

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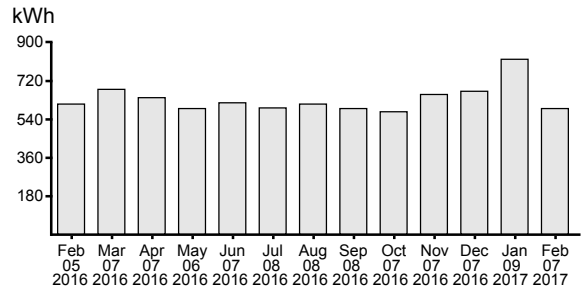
Plug@20! Use your vehicle block heater for three hours maximum when temperatures plunge below 20 degrees.

Chugach is going green and saving resources with the 2017 election. We are going paperless and need your email. Please visit [chugachelectric.com](http://chugachelectric.com).

### Level Pay Summary

<b>Your Level Pay Amount</b>	<b>Actual Charges</b>	<b>Current Plan Balance</b>
129.00	112.85	110.61

### Your Usage



PLEASE DETACH HERE AND RETURN THIS PORTION WITH YOUR PAYMENT  
P.O. BOX 196760, ANCHORAGE, AK 99519-6760



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Please make checks payable to CHUGACH ELECTRIC ASSOCIATION.

<b>Bill #</b>	XXXXXX
<b>Member #</b>	0000XXXXX
<b>Account #</b>	00XXXXX
<b>Due Date</b>	03-07-2017
<b>Total Amount Due</b>	\$129.00
<b>Amount Enclosed</b>	

NEW MEMBER  
1234 RESIDENCE ST  
ANCHORAGE ALASKA 99511

## How to Contact Us

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(907) 465-3058 10002 Glacier Highway, Suite 305  
Juneau, AK 99801

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(907) 343-7770 or 211 825 L Street, Anchorage, AK 99501

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**Gross Revenue Tax**

This charge is an electric cooperative tax assessed on a kWh basis and is paid to the State of Alaska.

**CHUGACH** POWERING ALASKA'S FUTURE Rev. 09/2016

PERF @ 3-1/2" FROM BOTTOM

## Change of Address or Contact Information

Please complete this section or go online at [chugachelectric.com](http://chugachelectric.com).

Name \_\_\_\_\_

Address \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Telephone Primary ( ) \_\_\_\_\_

Cell ( ) \_\_\_\_\_

Fax ( ) \_\_\_\_\_

E-Mail \_\_\_\_\_

## Moving?

Please contact us at least one business day in advance of the date you want your electric account closed.





5601 Electron Drive, Anchorage  
(907) 563-5060

# DELINQUENT ACCOUNT NOTICE

**YOUR ELECTRIC SERVICE WILL BE  
DISCONNECTED ON OR AFTER**

**Current Amount**

**Delinquent Amount  
Due Immediately**

**TOTAL AMOUNT:**

**Member #**

**Account #**

**Payment of your bill as shown on this notice must be received by our office prior to the shutoff date to prevent disconnection of your electric service. You may pay in person with a representative at our office, on the website [www.chugachelectric.com](http://www.chugachelectric.com), or by telephone with our payment vendor at 907-762-7803.**

**Member Number:**

**Account Number:**

**Service Address:**

**Please note: The total amount due shown on this notice includes current, past due, and delinquent balances. Delinquent amounts must be paid to prevent service disconnection. Service disconnected for non-payment will be restored within 3 working days when delinquent and reconnect charges are paid. A security deposit may also be required.**

**MEDICAL EMERGENCY INFORMATION:**

IMPORTANT – If this residence is occupied by a person who is seriously ill, elderly, handicapped, or dependent on life support systems, please notify the Credit Department at 563-5060 IMMEDIATELY.

**CHARGES FOR RECONNECTION:**

An additional deposit of up to two times the average monthly bill will be assessed to an account which has been disconnected. In addition, as provided by tariff, the following reconnect fees will apply:

- 1) During office hours - \$41.00;
- 2) Outside office hours - \$87.00;
- 3) Call-out reconnect charge = \$372.00.

**DEFERRED PAYMENT PLAN:**

You may contact the utility for information regarding a deferred payment arrangement or other remedies which may be available to you.

**DISPUTES:**

To dispute this bill and/or the pending disconnection of service, you should visit Chugach at 5601 Electron Drive, Anchorage, Alaska or call (907) 563-5060. Chugach reserves the right to disconnect service after allowing you an opportunity to discuss the dispute, either in person or by phone, if Chugach continues to find the disconnection of service is justified. You are also entitled to file a complaint with the Regulatory Commission of Alaska under 3AAC48.120 or 3AAC48.130 if you are not satisfied with Chugach's response or the resolution of your contested bill or tariff provision.

REGULATORY COMMISSION OF  
ALASKA (RCA)  
1-907-276-6222  
1-800-390-2782 In-State  
701 West 8th Avenue, Suite 300  
Anchorage, AK 99501

**AGENCIES FOR ASSISTANCE**

State of Alaska  
Heating Assistance Program  
1-907-465-3058  
1-907-465-3319 fax  
10002 Glacier Highway, Suite 305  
Juneau, AK 99801

Municipality of Anchorage  
Aging and Disability Resource Center  
343-7770  
825 L Street  
Anchorage, AK 99501



5601 Electron Drive, Anchorage  
(907) 563-5060

# CREDIT SHUTOFF NOTICE

**YOUR ELECTRIC SERVICE WILL BE DISCONNECTED ON OR AFTER**

**Current Amount**

**Delinquent Amount**  
*Due Immediately*

**TOTAL AMOUNT:**

**Member #**

**Account #**

**Payment of your bill as shown on this notice must be received by our office prior to the shutoff date to prevent disconnection of your electric service. You may pay in person with a representative at our office, on the website [www.chugachelectric.com](http://www.chugachelectric.com), or by telephone with our payment vendor at 907-762-7803.**

**Member Number:**

**Account Number:**

**Service Address:**

**Please note: The total amount due shown on this notice includes current, past due, and delinquent balances. Delinquent amounts must be paid to prevent service disconnection. Service disconnected for non-payment will be restored within 3 working days when delinquent and reconnect charges are paid. A security deposit may also be required.**

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REGULATORY COMMISSION OF ALASKA (RCA)  
1-907-276-6222  
1-800-390-2782 In-State  
701 West 8th Avenue, Suite 300  
Anchorage, AK 99501

**AGENCIES FOR ASSISTANCE**

State of Alaska  
Heating Assistance Program  
1-907-465-3058  
1-907-465-3319 fax  
10002 Glacier Highway, Suite 305  
Juneau, AK 99801

Municipality of Anchorage  
Aging and Disability Resource Center  
343-7770  
825 L Street  
Anchorage, AK 99501



# DEFERRED PAYMENT AGREEMENT

P.O. Box 196300  
Anchorage, AK 99519-6300  
(907)563-7494

December 27, 2016

NEW MEMBER  
1234 RESIDENCE ST  
ANCHORAGE, AK 99515

Amount to be paid per this agreement \$ \_\_\_\_\_.

I \_\_\_\_\_, Member-Account Number \_\_\_\_\_ - \_\_\_\_\_,  
agree to make the following payments on my account.

Today's Down Payment \$ \_\_\_\_\_

Payment Amounts	Due Dates	Additional Comments
\$ _____	_____	_____
\$ _____	_____	_____
\$ _____	_____	_____
\$ _____	_____	_____
\$ _____	_____	_____

I further agree to pay all future bills for service by Chugach Electric Association in full at the time they are due. Bills are mailed at approximately the same time each month, but failure to receive a bill will not relieve me of the obligation to pay for such service within the time allowed.

It is further understood that failure to observe the terms of the agreement will result in disconnection of service with 3 working days' notice, and the full amount of the bill plus all applicable fees and deposits become due and payable.

\_\_\_\_\_  
Date

\_\_\_\_\_  
Member Signature

Accepted: \_\_\_\_\_  
Credit Representative Signature

Detail:  
Deposit \$ \_\_\_\_\_  
Reconnect Fee \$ \_\_\_\_\_  
Account Balance \$ \_\_\_\_\_  
Deferred Payment Agreement





**DEFERRED DEPOSIT AGREEMENT**

P. O. Box 196300  
Anchorage, AK 99519-6300  
(907)563-7494

December 27, 2016

NEW MEMBER  
1234 RESIDENCE ST  
ANCHORAGE, AK 99515

Deposit to be paid per this agreement \$ \_\_\_\_\_.

I \_\_\_\_\_, Member-Account Number \_\_\_\_\_ - \_\_\_\_\_  
agree to make the following payments on my account.

Payment Amounts	Due Dates	Additional Comments
\$ _____	_____	_____
\$ _____	_____	_____
\$ _____	_____	_____
\$ _____	_____	_____
\$ _____	_____	_____

I further agree to pay all future bills for service by Chugach Electric Association in full at the time they are due. Bills are mailed at approximately the same time each month, but failure to receive a bill will not relieve me of the obligation to pay for such service within the time allowed.

It is further understood that failure to observe the terms of the agreement will result in disconnection of service with 3 working days' notice, and the full amount of the bill plus all applicable fees and deposits become due and payable.

\_\_\_\_\_  
Date

\_\_\_\_\_  
Member Signature

Accepted:

.....

\_\_\_\_\_  
"\*\*\*\*\*Credit Representative Signature

**RELEASE OF INFORMATION**

Notwithstanding the obligation, if any, Chugach Electric Association, Inc. (Chugach) may have to keep my account information confidential, I hereby authorize Chugach to release information on my utility bills, both past and future, to:

---

I agree that a photocopy of this release may be used for the purpose stated.

I understand that this information will be used only to provide data, and no information obtained through this release shall be made public in such a manner that the dwelling or occupants can be identified.

This Release of Information expires one year from the signature date below on this page.

Hereby signing, I (printed name) \_\_\_\_\_, attest to being an authorized person on the Chugach account listed below, and authorize the organization/agency listed above or its designee to obtain record of my utility billing information.

Member-Account Number: \_\_\_\_\_

Member Signature: \_\_\_\_\_

Dated: \_\_\_\_\_  
(As stated, this Release of Information will expire no later than one year from this date.)



Chugach Electric Association Inc  
P.O. Box 196300  
Anchorage, AK 99519-6300  
Ph: 563-7366 Fax: 762-4678

### AUTOMATIC LANDLORD/PROPERTY MANAGEMENT AGREEMENT

Member Name/Mailing Address:

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Member Number: \_\_\_\_\_

Member Phone Number: \_\_\_\_\_

USE THE ABOVE MEMBER'S ADDRESS FOR OWNER BILLS AND NOTICES

Landlord / Property Manager: \_\_\_\_\_ Phone Number: \_\_\_\_\_

Contact Person: \_\_\_\_\_ Phone Number: \_\_\_\_\_

Mailing Address: \_\_\_\_\_  
\_\_\_\_\_

USE THE ABOVE PROPERTY MANAGER'S ADDRESS FOR OWNER BILLS AND NOTICES

*List the service address, including space number, apartment number, and meter number on the reverse side of this agreement.  
The landlord / property manager is responsible for verification of this information.*

#### Basic Provisions of Agreement

Electric service and billing will be automatically continued under the Landlord/Property Manager's name from the time of one Tenant ordered disconnect until a succeeding Tenant applies for service. Electric service will remain in the Landlord / Property manager's name until a tenant applies for service or the landlord / property manager submits a request to cancel the agreement in its entirety.

Electric service and billing will automatically change from the Landlord/Property Manager's name to the tenant's name upon the tenant's request and completion of the Chugach Application for Service. Billings shall be the responsibility of the Landlord/Property Manager when a succeeding Tenant fails to apply for service. Resolution of disputes arising from these billings shall be between the Tenant and the Landlord/Property Manager.

In the event Chugach Electric must terminate electric service to the Tenant for non-payment, **the electric service will remain connected.** Electric service will automatically transfer to the Landlord/Property Manager's name with the meter read obtained at the time a disconnect notice is delivered or mailed. Service and billing will remain in the Landlord/Property Manager's name until the current Tenant satisfies his obligation to Chugach Electric and requests a continuation of service, or a succeeding Tenant applies for service. The charge for this service is a one-time connection fee of \$20.00 for the establishment of the billing.

Membership in Chugach Electric Association, Inc. is a prerequisite to this automatic landlord/property management agreement.

If a Landlord / Property Manager's account becomes delinquent and all charges due have not been paid prior to the scheduled disconnect, this agreement may be canceled. The Landlord/Property Manager may terminate this agreement by written notice to Chugach Electric at any time. To reinstate a Landlord Tenant Agreement, a new agreement must be signed, dated and received by Chugach Electric.

This service is provided pursuant to Chugach Electric's policy as amended from time to time and all parties shall abide by the terms and conditions therein. **This agreement is not valid until signed by the Landlord/Property Manager and returned to Chugach Electric.**

I have read and understand the terms of this agreement.

\_\_\_\_\_  
Owner or Landlord/Property Manager's Signature

\_\_\_\_\_  
Date Signed

