



**CHUGACH ELECTRIC ASSOCIATION, INC.  
ANCHORAGE, ALASKA**

**REGULAR BOARD OF DIRECTORS' MEETING**

**AGENDA**

Bettina Chastain, Chair  
Rachel Morse, Vice Chair  
Harold Hollis, Treasurer  
James Henderson, Secretary

Stuart Parks, Director  
Sam Cason, Director  
Mark Wiggin, Director

---

**November 23, 2020**

**4:00 p.m.**

**Chugach Board Room**

---

- I. CALL TO ORDER (4:00 p.m.)
  - A. *Pledge of Allegiance*
  - B. *Roll Call*
  - C. *Safety Minute – “Flu Prevention” (Andrews)*
- II. APPROVAL OF THE AGENDA\*
- III. PERSONS TO BE HEARD
  - A. *Member Comments*
- IV. CONSENT AGENDA\* (4:10 p.m.)
  - A. *Board Calendar*
  - B. *Training and Conferences*
  - C. *Minutes*
    1. *October 28, 2020, Regular Board of Directors’ Meeting (Quezon)*
  - D. *Director Expenses*
  - E. *2020 Budget Revision (Highers)*
  - F. *Discounting for 2021 Capital Credit Payments (Miller)*
- V. CEO REPORTS AND CORRESPONDENCE (4:30 p.m.)
  - A. *Member Attitude Survey (Hasquet) (4:30 p.m.)*
  - B. *Board Policy Scheduled Tasks/Reports (Board/Staff) (4:45 p.m.)*
- VI. DIRECTOR REPORTS (4:55 p.m.)
  - A. *Alaska Power Association (APA) Report*
  - B. *Alaska Railbelt Cooperative Transmission & Electric Company (ARCTEC) Report*
  - C. *Renewable Energy Alaska Project (REAP) Report*
  - D. *Board Committee Reports (Audit and Finance, Operations & Governance)*
  - E. *Other Meeting Reports*
- VII. UNFINISHED BUSINESS (none)

VIII. NEW BUSINESS (*none*)

IX. EXECUTIVE SESSION\* (*scheduled*) (5:20 p.m.)

- A. *IMO Update* (5:25 p.m.)
- B. *2021-2025 Strategic Plan* (5:40 p.m.)
- C. *Renewable Energy Plan* (5:55 p.m.)
- D. *Railbelt Reliability Council Update* (6:25 p.m.)
- E. *Eklutna Plan* (6:40 p.m.)

X. NEW BUSINESS\* (*scheduled*) (7:10 p.m.)

- A. *Integration Program Funding Authorization\* (Fouts)* (7:10 p.m.)
- B. *North Campus Facility Remodel\* (Fouts)* (7:15 p.m.)

XI. DIRECTOR COMMENTS (7:20 p.m.)

XII. ADJOURNMENT\* (7:30 p.m.)

\* *Denotes Action Items*

\*\* *Denotes Possible Action Items*

# FLU PREVENTION



FLU  
SEASON  
AHEAD

## SAFETY TIPS

- Stay home until your fever is gone for at least 24 hours or possibly more
- Keep hands clean by washing with soap and water
- Eat healthy and balanced meals and exercise
- Cover your nose and mouth when you cough or sneeze
- Drink plenty of fluids
- Get your flu shot



**CHUGACH ELECTRIC ASSOCIATION, INC.  
ANCHORAGE, ALASKA**

**REGULAR BOARD OF DIRECTORS' MEETING**

**AGENDA**

Bettina Chastain, Chair  
Rachel Morse, Vice Chair  
Harold Hollis, Treasurer  
James Henderson, Secretary

Stuart Parks, Director  
Sam Cason, Director  
Mark Wiggin, Director

---

**November 23, 2020**

**4:00 p.m.**

**Chugach Board Room**

---

- I. CALL TO ORDER (4:00 p.m.)
  - A. *Pledge of Allegiance*
  - B. *Roll Call*
  - C. *Safety Minute – “Flu Prevention” (Andrews)*
- II. APPROVAL OF THE AGENDA\*
- III. PERSONS TO BE HEARD
  - A. *Member Comments*
- IV. CONSENT AGENDA\* (4:10 p.m.)
  - A. *Board Calendar*
  - B. *Training and Conferences*
  - C. *Minutes*
    1. *October 28, 2020, Regular Board of Directors’ Meeting (Quezon)*
  - D. *Director Expenses*
  - E. *2020 Budget Revision (Highers)*
  - F. *Discounting for 2021 Capital Credit Payments (Miller)*
- V. CEO REPORTS AND CORRESPONDENCE (4:30 p.m.)
  - A. *Member Attitude Survey (Hasquet) (4:30 p.m.)*
  - B. *Board Policy Scheduled Tasks/Reports (Board/Staff) (4:45 p.m.)*
- VI. DIRECTOR REPORTS (4:55 p.m.)
  - A. *Alaska Power Association (APA) Report*
  - B. *Alaska Railbelt Cooperative Transmission & Electric Company (ARCTEC) Report*
  - C. *Renewable Energy Alaska Project (REAP) Report*
  - D. *Board Committee Reports (Audit and Finance, Operations & Governance)*
  - E. *Other Meeting Reports*
- VII. UNFINISHED BUSINESS (none)

VIII. NEW BUSINESS (*none*)

IX. EXECUTIVE SESSION\* (*scheduled*) (5:20 p.m.)

- A. *IMO Update* (5:25 p.m.)
- B. *2021-2025 Strategic Plan* (5:40 p.m.)
- C. *Renewable Energy Plan* (5:55 p.m.)
- D. *Railbelt Reliability Council Update* (6:25 p.m.)
- E. *Eklutna Plan* (6:40 p.m.)

X. NEW BUSINESS\* (*scheduled*) (7:10 p.m.)

- A. *Integration Program Funding Authorization\** (Fouts) (7:10 p.m.)
- B. *North Campus Facility Remodel\** (Fouts) (7:15 p.m.)

XI. DIRECTOR COMMENTS (7:20 p.m.)

XII. ADJOURNMENT\* (7:30 p.m.)

\* *Denotes Action Items*

\*\* *Denotes Possible Action Items*

# October 2020

October 2020							November 2020						
Su	Mo	Tu	We	Th	Fr	Sa	Su	Mo	Tu	We	Th	Fr	Sa
				1	2	3	1	2	3	4	5	6	7
4	5	6	7	8	9	10	8	9	10	11	12	13	14
11	12	13	14	15	16	17	15	16	17	18	19	20	21
18	19	20	21	22	23	24	22	23	24	25	26	27	28
25	26	27	28	29	30	31	29	30					

SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
Sep 27	28	29	30	Oct 1	2 8:00am ARCTEC Meeting (Henderson) (Microsoft Teams)	3
4	5	6 8:30am ARCTEC - Proposal Evaluation Meeting (Microsoft Teams Meeting; Meetings) - Brie Xavier	7 4:00pm Operations Committee Meeting (BoardroomCR) - Connie Owens	8	9 9:00am Virtual ARCTEC Board Meeting (Microsoft Teams Meeting) - Brie Xavier	10
11	12	13 Virtual - NRECA Region IX Meeting	14	15 1:15pm Preflight (Finance Resolution) (BoardRoomCR) - Connie Owens	16 Virtual - NRECA Region IX Meeting 8:30am Special Board of Directors Meeting (StarLeaf Cloud) - Connie Owens	17
18	19	20	21	22	23	24
25	26 9:00am Review Board Packet w/Chair (Chastain/Morse) (LDT's Office) - Connie Owens	27	28 9:30am ARCTEC & CLI Initial Meeting (Microsoft Teams Meeting; Meetings) - Brie Xavier 4:00pm Regular Board of Directors Meeting (StarLeaf Cloud) - Connie Owens	29 2:30pm REAP Public Policy Meeting (Morse)	30 2:00pm FW: TEAMS Meeting: Acting Mayor and Team (TEAMS) - Lane, Sharon E	31

# November 2020

November 2020

Su	Mo	Tu	We	Th	Fr	Sa
1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30					

December 2020

Su	Mo	Tu	We	Th	Fr	Sa
		1	2	3	4	5
6	7	8	9	10	11	12
13	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28	29	30	31		

SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
Nov 1	2	3 1:30pm ARECA Insurance Exchange Board of Trustees Annual Meeting (Henderson representing ARCTEC) (Microsoft Teams Meeting) - Michael Rovito	4 APA Annual Meeting (Online) (Virtual) - Connie Owens 8:30am APA Opening 9:00am APA Keynote 10:00am NRECA Five 10:00am Innovative 11:00am Association 1:00pm CoBank Speaker 1:30pm Alaska Electric 2:30pm NRECFC - 3:00pm Thibert: 3:30pm APA Awards 4:00pm Closing	5 9:00am AK 220 Shareholders Annual Meeting (Microsoft Teams Meeting) - 10:00am APA Board of Directors Meeting (Microsoft Teams Meeting) - Michael 4:00pm REAP Executive Committee ( <a href="https://us02web.zoo">https://us02web.zoo</a> )	6 9:00am Mtg w/Harold Hollis (Review Audit and Finance Packet) (StarLeaf Cloud) - Connie Owens 2:30pm REAP Finance Committee Meeting (Morse)	7
8	9	10 10:00am NRECA Five Foundations of Leadership (Chastain/Morse) (Webinar) - CCBOD 4:00pm Audit and Finance Committee Meeting (BoardroomCR) - CCBOD	11 8:30am Teleconference: w/Morse (REAP) (Teleconference) - Connie Owens	12 1:00pm REAP Quarterly Board Meeting (Morse) - CCBOD 1:00pm ARCTEC & CLI - 1:1 Call - Henderson (Tom & Dick to call Jim) - Brie Xavier	13	14
15	16 7:00am Electrify Alaska Conference (Hollis) (Virtual) - CCBOD	17 7:00am Electrify Alaska Conference (Virtual)	18 7:00am Electrify Alaska Conference (Virtual)	19 12:00pm Review Board Packet w/Chair (Chastain/Morse) (LDT's Office) - Connie Owens	20 1:00pm ARCTEC & CLI 1:1 Call - Cason (Dick & Tom to call Sam) - Brie Xavier	21
22	23 4:00pm Regular Board of Directors Meeting (BoardRoomCR) - Connie Owens	24	25	26 Thanksgiving Day Holiday (United States)	27	28
29	30	Dec 1	2	3	4	5



# December 2020

December 2020

Su	Mo	Tu	We	Th	Fr	Sa
		1	2	3	4	5
6	7	8	9	10	11	12
13	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28	29	30	31		

January 2021

Su	Mo	Tu	We	Th	Fr	Sa
						1 2
3	4	5	6	7	8	9
10	11	12	13	14	15	16
17	18	19	20	21	22	23
24	25	26	27	28	29	30
31						

SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
Nov 29	30	Dec 1	2 APA December Meeting Series (12/2-3, 2020) (Anchorage, AK) - Cont	3	4	5
6	7 4:00pm Operations Committee Meeting (boardroomcr) - Connie Owens	8	9 9:00am Risk Oversight - The Board's Role in Risk Management (Chastain) (Virtual) - CCBOD 4:00pm Audit and Finance Committee Meeting followed by a Governance Committee Meeting (BoardroomCR) - CCBOD	10 9:00am Risk Oversight - The Board's Role in Risk Management (Chastain) (Virtual) - CCBOD	11 8:30am Review Board Packet w/Chair (Chastain/Morse) (LDT's Office) - Connie Owens	12
13	14	15	16 4:00pm Regular Board of Directors Meeting (BoardroomCR) - Connie Owens	17	18	19
20	21	22	23	24 Christmas Holiday	25	26
27	28	29	30	31 New Year's Holiday	Jan 1, 21	2

# January 2021

January 2021						February 2021							
Su	Mo	Tu	We	Th	Fr	Sa	Su	Mo	Tu	We	Th	Fr	Sa
					1	2		1	2	3	4	5	6
3	4	5	6	7	8	9	7	8	9	10	11	12	13
10	11	12	13	14	15	16	14	15	16	17	18	19	20
17	18	19	20	21	22	23	21	22	23	24	25	26	27
24	25	26	27	28	29	30	28						
31													

SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
Dec 27	28	29	30	31	Jan 1, 21 New Year's Holiday	2
3	4	5	6	7	8	9
10	11	12	13 4:00pm Operations Committee Meeting (BoardRoomCR) - CCBOD	14	15 9:00am Review January 20 Finance Packet (Hollis) (Board Room CR) - Connie Owens	16
17	18	19	20 4:00pm Audit and Finance Committee Meeting (Boardroom_CR) - Connie Owens	21	22 8:30am Review Board Packet w/Chair (LDT's Office)	23
24	25	26	27 4:00pm Regular Board of Directors Meeting (BoardroomCR) - CCBOD	28	29	30
31	Feb 1	2	3	4	5	6

# February 2021

February 2021

Su	Mo	Tu	We	Th	Fr	Sa
	1	2	3	4	5	6
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28						

March 2021

Su	Mo	Tu	We	Th	Fr	Sa
	1	2	3	4	5	6
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30	31			

SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
Jan 31	Feb 1	2	3	4	5	6
7	8	9	10 4:00pm Operations Committee Meeting (BoardroomCR) - Connie Owens	11	12	13
14	15	16	17	18 VIRTUAL: NRECA Annual Meeting (Renamed: PowerXchange) (VIRTUAL) - Connie Owens	19 8:30am Review Board Packet w/Chair (Chastain/Morse) (LDT's Office) - Connie Owens	20
21 VIRTUAL: NRECA Annual Meeting (Renamed: PowerXchange) (VIRTUAL) - Connie Owens	22	23	24 4:00pm Regular Board of Directors Meeting (BoardroomCR) - Connie Owens	25	26	27
28	Mar 1	2	3	4	5	6

# March 2021

March 2021							April 2021						
Su	Mo	Tu	We	Th	Fr	Sa	Su	Mo	Tu	We	Th	Fr	Sa
	1	2	3	4	5	6					1	2	3
7	8	9	10	11	12	13	4	5	6	7	8	9	10
14	15	16	17	18	19	20	11	12	13	14	15	16	17
21	22	23	24	25	26	27	18	19	20	21	22	23	24
28	29	30	31				25	26	27	28	29	30	

SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
Feb 28	Mar 1	2	3	4	5	6
7	8	9	10 4:00pm Operations Committee Meeting (BoardRoomCR) - CCBOD	11	12	13
14	15	16	17 4:00pm Audit and Finance Committee Meeting (BoardRoomCR) - CCBOD	18	19 8:30am Review Board Packet w/Chair (Chastain/Morse) (LDT's Office) - CCBOD	20
21	22	23	24 4:00pm Regular Board of Directors Meeting (Boardroom) - CCBOD	25	26	27
28	29	30	31	Apr 1	2	3

# April 2021

April 2021						May 2021							
Su	Mo	Tu	We	Th	Fr	Sa	Su	Mo	Tu	We	Th	Fr	Sa
				1	2	3							1
4	5	6	7	8	9	10	2	3	4	5	6	7	8
11	12	13	14	15	16	17	9	10	11	12	13	14	15
18	19	20	21	22	23	24	16	17	18	19	20	21	22
25	26	27	28	29	30		23	24	25	26	27	28	29
							30	31					

SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
Mar 28	29	30	31	Apr 1	2	3
4	5	6	7	8	9	10
11	12	13	14 4:00pm Operations Committee Meeting (BoardRoomCR)	15	16	17
18	19	20	21	22 4:00pm Chugach Candidate Forum (BoardroomCR) - Connie Owens	23 8:30am Review Board Packet w/Chair (Chastain/Morse) (LDT's Office) - CCBOD	24
25	26	27	28 4:00pm Regular Board of Directors Meeting (Boardroom)	29	30	May 1

# May 2021

May 2021							June 2021						
Su	Mo	Tu	We	Th	Fr	Sa	Su	Mo	Tu	We	Th	Fr	Sa
						1			1	2	3	4	5
2	3	4	5	6	7	8	6	7	8	9	10	11	12
9	10	11	12	13	14	15	13	14	15	16	17	18	19
16	17	18	19	20	21	22	20	21	22	23	24	25	26
23	24	25	26	27	28	29	27	28	29	30			
30	31												

SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
Apr 25	26	27	28	29	30	May 1
2	3	4	5	6	7	8
9	10	11 4:00pm Audit and Finance Committee Meeting (BoardroomCR)	12 4:00pm Operations Committee Meeting (BoardroomCR)	13	14	15
16	17	18 6:00pm 2021 Annual Meeting (Dena'ina Center)	19	20	21 8:30am Review Board Packet w/Chair (Chastain/Morse) (LDT's Office) - Connie Owens	22
23	24	25	26 4:00pm Regular Board of Directors Meeting (Boardroom)	27	28	29
30	31 Memorial Day	Jun 1	2	3	4	5

# June 2021

June 2021						July 2021							
Su	Mo	Tu	We	Th	Fr	Sa	Su	Mo	Tu	We	Th	Fr	Sa
		1	2	3	4	5					1	2	3
6	7	8	9	10	11	12	4	5	6	7	8	9	10
13	14	15	16	17	18	19	11	12	13	14	15	16	17
20	21	22	23	24	25	26	18	19	20	21	22	23	24
27	28	29	30				25	26	27	28	29	30	31

SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
May 30	31	Jun 1	2	3	4	5
6	7	8	9 4:00pm Operations Committee Meeting (BoardroomCR)	10	11	12
13	14	15	16	17	18 8:30am Review Board Packet w/Chair	19
20	21	22	23 4:00pm Regular Board of Directors Meeting (Boardroom)	24	25	26
27	28	29	30	Jul 1	2	3

# July 2021

July 2021							August 2021						
Su	Mo	Tu	We	Th	Fr	Sa	Su	Mo	Tu	We	Th	Fr	Sa
				1	2	3	1	2	3	4	5	6	7
4	5	6	7	8	9	10	8	9	10	11	12	13	14
11	12	13	14	15	16	17	15	16	17	18	19	20	21
18	19	20	21	22	23	24	22	23	24	25	26	27	28
25	26	27	28	29	30	31	29	30	31				

SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
Jun 27	28	29	30	Jul 1	2	3
4 4th of July	5 Observance - 4th of July	6	7	8	9	10
11	12	13	14 4:00pm Operations Committee Meeting (BoardroomCR)	15	16	17
18	19	20	21 4:00pm Audit and Finance Committee (Internal Controls Workshop)	22	23 8:30am Review Board Packet w/Chair	24
25	26	27	28 4:00pm Regular Board of Directors Meeting (Boardroom)	29	30	31



# August 2021

August 2021

Su	Mo	Tu	We	Th	Fr	Sa
1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30	31				

September 2021

Su	Mo	Tu	We	Th	Fr	Sa
			1	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30		

SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY	
Aug 1	2	3	4	5	6	7	
8	9	10 4:00pm Audit and Finance Committee Meeting (BoardroomCR)	11 4:00pm Operations Committee Meeting (BoardroomCR)	12	13	14	
15	16	APA Annual Meeting (8/17-8/22) (Homer, AK (Lands End Resort)) - Connie Owens					21
22	23 8:30am Review Board Packet w/Chair	24	25 4:00pm Regular Board of Directors Meeting (Boardroom)	26	27	28	
29	30	31	Sep 1	2	3	4	

# September 2021

September 2021

Su	Mo	Tu	We	Th	Fr	Sa
			1	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30		

October 2021

Su	Mo	Tu	We	Th	Fr	Sa
						1 2
3	4	5	6	7	8	9
10	11	12	13	14	15	16
17	18	19	20	21	22	23
24	25	26	27	28	29	30
31						

SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
Aug 29	30	31	Sep 1	2	3	4
5	6 Labor Day	7	8 4:00pm Operations Committee Meeting (BoardroomCR)	9	10	11
12	13	14	15	16	17 8:30am Review Board Packet w/Chair	18
19	20	21	22 4:00pm Regular Board of Directors Meeting (Boardroom)	23	24	25
26	27	28 NRECA Region IX (Director Education 9/28) (Sacramento, CA) - Connie Owens	29	30	Oct 1	2

# October 2021

October 2021						November 2021							
Su	Mo	Tu	We	Th	Fr	Sa	Su	Mo	Tu	We	Th	Fr	Sa
					1	2		1	2	3	4	5	6
3	4	5	6	7	8	9	7	8	9	10	11	12	13
10	11	12	13	14	15	16	14	15	16	17	18	19	20
17	18	19	20	21	22	23	21	22	23	24	25	26	27
24	25	26	27	28	29	30	28	29	30				
31													

SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
Sep 26	27	28	29	30	Oct 1	2
3	4	5	6	7	8	9
10	11	12	13 4:00pm Operations Committee Meeting	14	15	16
17	18	19	20	21	22 8:30am Review Board Packet w/Chair	23
24	25	26	27 4:00pm Regular Board of Directors Meeting (Boardroom)	28	29	30
31	Nov 1	2	3	4	5	6

**CHUGACH ELECTRIC ASSOCIATION, INC.**  
**Anchorage, Alaska**

**October 28, 2020**  
**Wednesday**  
**4:00 p.m.**

**REGULAR BOARD OF DIRECTORS' MEETING**

Recording Secretary: Arden Quezon

**I. CALL TO ORDER**

Acting Chair Morse called the Regular Board of Directors' Meeting to order at 4:05 p.m. in the boardroom of Chugach Electric Association, Inc., 5601 Electron Drive, Anchorage, Alaska.

*A. Pledge of Allegiance*

Director Morse lead the Board in the Pledge of Allegiance.

Director Cason was delegated to sign expenses for Directors Henderson and Parks. No objections were made.

*Director Wiggin arrived at 4:06 p.m.*

*B. Roll Call*

*Board Members Present:*

Bettina Chastain, Chair *(via teleconference)*

Rachel Morse, Vice Chair

Jim Henderson, Secretary *(via teleconference)*

Harold Hollis, Treasurer *(via teleconference)*

Stuart Parks, Director *(via teleconference)*

Sam Cason, Director

Mark Wiggin, Director

*Guests and Staff Attendance*

*Present:*

Lee Thibert

Sherri Highers

Renee Curran

Brian Hickey

Tyler Andrews

Sean Skaling

Mark Fouts

Arthur Miller

Julie Hasquet

*Via Teleconference:*

Connie Owens

Crystal Enkvist, Alaska

Laurel Foster

Power Association

C. *Safety Minute*

Tyler Andrews, Executive V.P., Employee Services & Communications discussed “*Common Sense Safety*”.

**II. APPROVAL OF AGENDA**

Director Cason moved and Director Wiggin seconded the motion to approve the agenda.

Director Cason was designated as acting Board Secretary and Director Wiggin as acting Treasurer. No objections were made.

**III. PERSONS TO BE HEARD**

No member comments.

**IV. CONSENT AGENDA**

A. *Board Calendar*

B. *Training and Conferences*

C. *Minutes*

1. *September 22-23, 2020, Special Board of Directors’ Meeting (Quezon)*

2. *September 23, 2020, Regular Board of Directors’ Meeting (Quezon)*

3. *October 16, 2020, Special Board of Directors’ Meeting (Quezon)*

D. *Director Expenses*

Director Wiggin moved and Director Cason seconded the motion to approve the consent agenda. The motion passed unanimously.

**V. CEO REPORTS AND CORRESPONDENCE**

A. *August 2020 Financial Statement and Variance Report (Highers)*

Lee Thibert, Chief Executive Officer (CEO) briefly discussed the August 2020 Financial Statement and Variance Report.

B. *3<sup>rd</sup> Quarter 2020 Safety Report (Andrews)*

The 3<sup>rd</sup> Quarter 2020 Safety Report was provided in the meeting packet.

C. *Update on RRC (Hickey)*

Brian Hickey, Chief Operating Officer (COO) gave an update on RRC and responded to questions from the Board.

D. *Board Policy Scheduled Tasks/Reports (Board/Staff)*

The Board Policy Scheduled Tasks/Reports was provided in the meeting packet.

**VI. DIRECTOR REPORTS**

A. *Alaska Power Association (APA) Report*

Director Hollis and Crystal Enkvist, Executive Director, APA provided an update on APA activities, upcoming events and responded to questions from the Board.

- B. Alaska Railbelt Cooperative Transmission & Electric Company (ARCTEC) Report*  
Director Henderson reported on multiple ARCTEC meetings during the month of October.
- C. Renewable Energy Alaska Project (REAP) Report*  
Director Morse reported that a REAP Public Policy meeting is scheduled for October 29, 2020 and a Quarterly Board meeting is scheduled sometime in November. Other than the upcoming meeting dates, there is no other items to report at this time.
- D. Board Committee Reports (Audit and Finance, Operations & Governance)*  
Director Hollis reported that the Audit and Finance Committee has not met but a meeting is scheduled for November 10, 2020.  
Director Parks reported on the October 7, 2020, Operations Committee meeting and stated that no other Operations Committee meeting is scheduled until January 13, 2021.  
Connie Owens, Manager, Executive Office, conveyed that an Operations Committee meeting has been scheduled for December 7, 2020.  
Director Morse stated that there is no Governance Committee meeting to report but indicated that a future meeting is upcoming and will coordinate with Connie Owens, Manager, Executive Office.
- E. Other Meeting Reports*  
None

## **VII. UNFINISHED BUSINESS**

None

## **VIII. EXECUTIVE SESSION**

- A. 2021 Strategic Plan*  
*B. IMO Update*  
*C. ML&P Acquisition*

At 4:30 p.m., Director Cason moved and Director Wiggin seconded the motion that pursuant to Alaska Statute 10.25.175 (c)(1), (3) and (4) the Board of Directors' go into executive session to: 1) discuss and receive reports regarding financial matters, the immediate knowledge of which would clearly have an adverse effect on the finances of the cooperative; 2) discuss with its attorneys legal matters, the immediate knowledge of which could have an adverse effect on the legal position of the cooperative; and 3) personnel matters. The motion passed unanimously.

*The meeting reconvened in open session at 5:40 p.m.*

**IX. NEW BUSINESS**

*A. Integration Program Funding Authorization (Fouts)*

Director Cason moved and Director Wiggin seconded the motion that the Board of Directors authorize an increase of the Integration Program funding of \$3.1 million to continue the program for the month of October 2020, for a total Integration Program funding authorization of \$32.7 million. The motion passed unanimously.

**X. EXECUTIVE SESSION**

*A. Succession Planning*

*B. Succession Planning (Board Only)*

At 5:41p.m., Director Cason moved and Director Wiggin seconded the motion that pursuant to Alaska Statute 10.25.175 (c)(4) the Board of Directors' go into executive session to: 1) discuss personnel matters. The motion passed unanimously

*The meeting reconvened in open session and time was not noted.*

**XI. DIRECTOR COMMENTS**

None

**XII. ADJOURNMENT**

At 6:52 p.m., Director Wiggin moved and Director Cason seconded the motion to adjourn. The motion passed unanimously.

---

James Henderson, Secretary

Date Approved: November 23, 2020

CHUGACH ELECTRIC ASSOCIATION, INC.  
Anchorage, Alaska

**REGULAR BOARD OF DIRECTORS' MEETING**  
**AGENDA ITEM SUMMARY**

November 23, 2020

**ACTION REQUIRED**

AGENDA ITEM NO. IV.D.

- Information Only
  - Motion
  - Resolution
  - Executive Session
  - Other
- 

**TOPIC**

Director Expenses

**DISCUSSION**

The Director's expenses will be submitted for approval at the board meeting.

**MOTION**

*(Consent Agenda)*



**CHUGACH ELECTRIC ASSOCIATION, INC.**  
**Anchorage, Alaska**

**REGULAR BOARD OF DIRECTORS' MEETING**  
**AGENDA ITEM SUMMARY**

**November 23, 2020**

**ACTION REQUIRED**

**AGENDA ITEM NO. IV.E.**

**Information Only**  
 **Motion**  
 **Resolution**  
 **Executive Session**  
 **Other**

---

**TOPIC**

2020 Budget Revision

**DISCUSSION**

On November 10, 2020, the Audit and Finance Committee recommended the Board of Directors approve to amend the 2020 Amended Budget to include revenues and expenses incorporating ML&P operations for November and December 2020.

As a result of the ML&P acquisition, a budget revision is necessary to recognize the revenues and expenses for ML&P operations for November and December 2020. The result of the budget revision will increase Total Revenue by an estimated \$25.7 million, Total Cost of Electric Service by \$21.3 million and Assignable Margins by \$4.4 million.

**MOTION**

*(Consent Agenda)*

**CHUGACH ELECTRIC ASSOCIATION, INC.**  
**Anchorage, Alaska**

**REGULAR BOARD OF DIRECTORS' MEETING**  
**AGENDA ITEM SUMMARY**

**November 23, 2020**

**ACTION REQUIRED**

**AGENDA ITEM NO. IV.F.**

     Information Only  
  X   Motion  
  X   Resolution  
     Executive Session  
     Other

---

**TOPIC**

Discounting for 2021 Capital Credit Payments

**DISCUSSION**

On November 10, 2020, the Audit and Finance Committee recommended the Chugach Board of Directors approve the attached resolution authorizing early (discounted) capital credit payments for 2021 not-to-exceed \$300,000.

Chugach Electric Association, Inc.'s (Chugach or Association) Bylaws require Board of Director approval for the retirement of capital credits. Chugach's Bylaws and Board Policy 304 provide for capital credit retirements on a discounted basis for estate payments and former retail members that are no longer receiving electric service on the Chugach system. Section II. D. of Board Policy 304 states:

Special / Discounted Capital Credits Retirements: The Association may retire capital credits on a discounted basis as approved by the Board to reflect the net present value of the capital credits. Approval of special or discounted capital credit retirements may reduce allowable amounts in a general retirement to the extent required to comply with Indenture and debt agreements. Amounts approved for discounting will be either (1) estate payments or (2) former members that are no longer on the Association's distribution system.

The attached Board resolution authorizes the payment not to exceed \$300,000 during 2021 to retire early (discounted) capital credits for estate payments and former retail members who are no longer receiving electric service from Chugach. If the funding and approval of payments is preauthorized, Chugach can process the requests without having to seek Board approval for each specific retirement processed.

**MOTION**

*(Consent Agenda)*



**TO:** Lee Thibert, Chief Executive Officer

**THROUGH:** Tyler Andrews, Executive VP, Employee Services and Communications

**FROM:** Julie Hasquet, Sr. Manager, Corporate Communications

**DATE:** November 10, 2020

**SUBJECT:** *2020 Member Satisfaction Survey*

**Method:**

From Oct 5 to 19, 2020, Hellenthal and Associates surveyed 501 Chugach Electric members for our annual member satisfaction survey. Of the 501 interviews 442 (88.2%) were conducted on phones with cellular prefixes and 59 (11.8%) had a traditional land-line prefix. The survey has a 95 percent confidence level, with a margin of error of plus or minus 4.3 percent.

**Results:**

Overall positive rating:	91%	(2019 = 91%)
Reliability rating:	96 %	(2019 = 95%)
Restoration time (A or B grade)	91%	(2019 = 90%)

**Key Findings:**

- With a 91% in restoration, the number of members giving Chugach an “A” in restoring service jumped to 80.3 % from 68.3% in 2019. That is a significant change.
- Another very significant change is in the overall image. Results show 83.6% viewing Chugach very positive compared to 65.4% in 2019.
- We continue to get the highest positive rating from our members when compared with five others:
  - Chugach 91%
  - Enstar 81%
  - GCI 55%
  - ML&P 29%
  - MEA 13%

Note: Enstar is a good measure for overall utility comparison because you can assume all Chugach members are Enstar customers.

- Reliability remains the most important element for our members, followed by price, then customer service:
  - Reliability                      42.4%
  - Price                                31.7%
  - Customer service            25.9%
  
- Of the 276 members who said they contacted Chugach by phone/in-person, lobby/website in the past year, 95% were very or somewhat satisfied with the response they got.
  
- 92.5% of respondents reported taking steps in the past year to conserve or lower electricity use (up from 83% in 2019).
  
- 72% of members reported cell phones as their only source of phone. 88.2% of those surveyed this year were reached on a mobile phone as the surveyor used cell phones as a first point of contact.
  
- Member's primary source of information about Chugach:
  - Newsletter                      49.8%
  - Website                            34.6%
  - Email                                6.5%
  - Social media                    4.2%
  - Phone calls                      3.5%
  - In-person visit                 1.6%

**Summary:**

Chugach Electric continues to be very favorably viewed by our members. They are extremely satisfied with the utility overall, with reliability, with customer service, and with the restoration time.

Reliability remains the priority of our members as it has since we started tracking in 1995.

Our members are still somewhat traditional, using the newsletter and website for primary information.

This will be the last survey of the south-only service territory. Next year, we will have a greater number to survey as we have added the north territory. We will talk to the pollster about whether we need to expand the survey size beyond 500.

# CHUGACH ELECTRIC MEMBER ATTITUDE SURVEY

October 5th to 19th, 2020

Sample size = 507 margin of error  $\pm$  4.36%

HELLENTHAL AND ASSOCIATES  
2200 Vanderbilt Circle  
Anchorage, Alaska 99508  
(907) 276-1001 or  
570-1252 (cell)

## INTRODUCTION AND METHODOLOGY

This report presents an analysis of a survey of Chugach Electric residential customers, aged 18 or older. The survey measured properties of Chugach Electric adults' demographics, behaviors, attitudes, views of policy issues concerning Chugach Electric and other utilities.

Research typically involves estimating the characteristics of a designated population. Because of the costs of conducting a census of all items in a population and the adequacy of sample results, sample statistics were used to make statistical inferences concerning population parameters.

Five hundred and one (501) Chugach Electric adults, aged 18 or older, were interviewed between October 5th and 19th, 2020. Interviewing was conducted by telephone on a random basis. A computerized list of residential telephone numbers was provided by Chugach Electric. All Chugach Electric customers who provided a contact telephone number (cellular or land-line) had an equal chance of being interviewed.

Of the 501 interviews, 442 (88.2%) were conducted on cellular phone prefixes and 59 (11.8%) on a traditional land-line prefix. Traditional land-line prefixes can now be converted to cellular telephones. Three interviews (0.6%) were conducted of customers only accessible by land-line telephones, 360 (71.9%) only accessible by cellular telephones, and 138 (27.5%) accessible by both land-line and cellular telephones. All households were attempted to be interviewed up to five times: during the evening (5:00 to 9:00 pm), day (11:00 am to 5:00 pm), and weekend (12:00 pm to 9:00 pm).

### Margin of error

At a 95% confidence level, the empirical proportions reported in the general population survey can be projected, within plus or minus 4.36%, to the entire Chugach Electric residential customer adult population, aged 18 and over. This means one can be 95% sure that the frequencies reported in the general population survey are within  $\pm$  4.36% of the true Chugach Electric adult population proportions.

The 2020 questionnaire with results follows.

**CHUGACH ELECTRIC MEMBER ATTITUDE SURVEY**

Hello, my name is \_\_\_\_\_ from Hellenthal & Associates. We are conducting an area wide public opinion research survey for Chugach Electric.

S1. I need to speak with the person in your household who is responsible for paying **residential** utility bills for your household. Who would that be?

IF IT'S THEM, THEN PROCEED TO QUESTION S2

IF NOT, THEN ASK....

When will that person be home?

Your telephone number was randomly selected. The questions I need to ask will take about 15 minutes. All of your responses will be confidential. (PAUSE AND PROCEED)

S2. Is this telephone number \_\_\_\_\_?

S3. Do you pay your residential electric bills to Chugach Electric or to Municipal Light and Power?

IF CHUGACH, THEN PROCEED TO QUESTION #1...

IF ML&P, THEN TERMINATE...

IF OTHER, THEN TERMINATE...

IF THEY DON'T PAY UTILITY BILLS/LANDLORD PAYS, THEN TERMINATE...

For this survey, please only provide information about your residence.

1. How many years and months have you been a Chugach Electric customer?

<b>CHUGACH ELECTRIC RESIDENCY</b>	<b>FREQUENCY</b>	<b>PERCENT</b>
Under 1 year.....	20.....	4.1%
1 to 4 years.....	90.....	17.9%
5 to 9 years.....	78.....	15.7%
10 to 14 years.....	77.....	15.3%
15 to 20 years.....	97.....	19.3%
20 years or more.....	139.....	27.7%
	(Adult Mean = 16.269 years)	
	(Adult Median = 11.914 years)	

2. How many years and months have you lived at your current residence?

<b>CURRENT RESIDENCE</b>	<b>FREQUENCY</b>	<b>PERCENT</b>
Under 1 year.....	42.....	8.4%
1 to 4 years.....	155.....	30.8%
5 to 9 years.....	89.....	17.7%
10 to 14 years.....	62.....	12.3%
15 to 20 years.....	82.....	16.3%
20 years or more.....	72.....	14.4%
	(Adult Mean = 10.862 years)	
	(Adult Median = 5.973 years)	

The questions I am going to ask concern the electric service you receive at the home you presently live in.

3. I am going to read to you a list of names of organizations. Please tell me whether your opinion of each is very positive, somewhat positive, somewhat negative, or very negative -- or if you have never heard of them. Is your opinion of \_\_\_\_\_ (FILL IN ORGANIZATION) very positive, somewhat positive, somewhat negative, or very negative -- or have you never heard of it?

(IF POSITIVE OR NEGATIVE SAY, "Is that very positive/very negative or just somewhat positive/negative?") (IF THEY ONLY RECOGNIZE NAME OR ARE TRULY UNABLE TO GIVE A POSITIVE OR NEGATIVE, RECORD A "2" OR "NEUTRAL.")

ORGANIZATIONS	4 VERY POSITIVE	3 SOMEWHAT POSITIVE	2 NEUTRAL	1 SOMEWHAT NEGATIVE	0 VERY NEGATIVE	WHAT?	MEAN
ACS (Alaska Communications System).....	9.3%	23.5%	51.9%	10.4%	4.9%	0.0%	2.218
GCI (General Communications Inc.).....	20.6%	34.8%	18.0%	18.0%	8.7%	0.0%	2.406
ML&P (Anchorage Municipal Light & Power).....	5.8%	13.6%	77.5%	0.9%	2.1%	0.0%	2.202
MEA (Matanuska Electric Association)...	4.4%	9.0%	67.0%	0.4%	0.9%	18.3%	2.191
Enstar.....	53.2%	28.0%	14.9%	2.3%	1.5%	0.0%	3.292
* Chugach Electric Association...	83.6%	7.7%	2.0%	1.0%	5.6%	0.0%	3.628

(ROTATE ORDER)

\* 4. What is the main reason your opinion toward Chugach Electric is \_\_\_\_\_? (FILL IN VERY POSITIVE OR VERY NEGATIVE AS APPROPRIATE)

VERY POSITIVE	FREQUENCY	PERCENT
01-No problems.....	254	56.8%
04-Good overall service.....	71	15.9%
02-Good customer service.....	44	9.8%
03-Reliable power/no outages.....	43	9.6%
05-Fair/good rates.....	6	1.2%
06-Easy to process online.....	2	0.3%

VERY NEGATIVE	FREQUENCY	PERCENT
51-Rates too high.....	24	5.4%
52-Poor customer service.....	2	0.5%
53-Too many outages/service not reliable.....	1	0.2%
55-Too much union influence.....	1	0.2%

5. In the past 12 months, how many power outages have you had at the residence where you are currently living?

NUMBER OF POWER OUTAGES	FREQUENCY	ALL ADULT PERCENT	OUTAGE PERCENT
None.....	176.....	35.2%.....	MISSING
One.....	144.....	28.7%.....	44.3%
Two.....	113.....	22.5%.....	34.6%
Three.....	37.....	7.3%.....	11.2%
Four or more.....	32.....	6.4%.....	9.9%
(Adult Mean = 1.305)			
(Adult Median = 0.551)			

6. (IF ONE OR MORE, ASK ..... ) On average, what grade would you give Chugach in restoring service after a power outage occurs -- would you give Chugach an A, B, C, D or F in restoring service after a power outage occurs?

RESTORING SERVICE	FREQUENCY	PERCENT
4. A.....	261.....	80.3%
3. B.....	35.....	10.8%
2. C.....	16.....	5.0%
1. D.....	3.....	0.9%
0. F.....	10.....	2.9%
(Mean = 3.647)		

7. (IF "A" OR "F", ASK.....) Why do you give Chugach a \_\_\_\_ (FILL IN "A" OR "F" AS APPROPRIATE) for restoring service after a power outage?

"A"	FREQUENCY	PERCENT
01-Power restored quickly.....	238.....	87.9%
02-They work hard.....	22.....	8.2%
03-Reliable.....	1.....	0.2%

"F"	FREQUENCY	PERCENT
51-Power was restored too slowly.....	9.....	3.2%
52-Didn't communicate well.....	1.....	0.4%

8. Overall, how would you rate the reliability of Chugach Electric service -- would you give Chugach an A, B, C, D or F for the reliability of their electric service?

RELIABILITY	FREQUENCY	PERCENT
4. A.....	430.....	85.9%
3. B.....	50.....	10.0%
2. C.....	13.....	2.7%
1. D.....	4.....	0.8%
0. F.....	3.....	0.6%
(Mean = 3.798)		



9. (IF "A" OR "F", ASK.....) Why did you give Chugach a \_\_\_\_\_ (FILL IN "A" OR "F" AS APPROPRIATE) for the reliability of their electric service?

"A"	FREQUENCY	PERCENT
01-No problems.....	345	79.6%
02-Reliable power/Few or no outages.....	79	18.1%
03-Do the best they can with weather.....	2	0.5%
04-Took care of problems in reasonable time.....	3	0.6%
05-Good customer service.....	1	0.2%
06-Made upgrades without problems.....	1	0.2%

"F"	FREQUENCY	PERCENT
51-Too many outages/service not reliable.....	3	0.7%

10. Over the past 12 months, have you been in contact with Chugach customer service personnel?

CUSTOMER SERVICE PAST 12 MOS	FREQUENCY	PERCENT
Yes.....	291	58.0%
No.....	210	42.0%

11. (IF YES, ASK.....) Did you contact Chugach by phone, in-person, in lobby, or on the website?

CUSTOMER SERVICE PAST 12 MOS	FREQUENCY	PERCENT
Phone.....	189	64.9%
Website.....	53	18.2%
In-person.....	46	15.7%
In lobby.....	4	1.2%

12. (IF YES, ASK.....) How satisfied were you with the response you received? Are you very satisfied, somewhat satisfied, somewhat dissatisfied, or very dissatisfied with the response you received?

RESPONSE SATISFACTION	FREQUENCY	PERCENT
4. Very satisfied.....	268	92.1%
3. Somewhat satisfied.....	8	2.8%
2. Neutral (not read).....	0	0.0%
1. Somewhat dissatisfied.....	6	2.0%
0. Very dissatisfied.....	9	3.1%

(Mean = 3.789)

13. (IF YES, ASK.....) Why were you \_\_\_\_\_ (FILL IN: VERY SATISFIED OR VERY DISSATISFIED AS APPROPRIATE) with Chugach's response?

VERY SATISFIED	FREQUENCY	PERCENT
01-Employees were nice/helpful/pleasant/ polite/knowledgeable.....	152.....	54.8%
03-Timely/quick/prompt response.....	78.....	28.3%
02-Issue was resolved/question answered.....	32.....	11.4%
04-Excellent customer service.....	5.....	2.0%
05-Automotive service worked without issues.....	1.....	0.3%

VERY DISSATISFIED	FREQUENCY	PERCENT
52-Issue was not taken care of.....	5.....	1.7%
51-Poor customer service.....	2.....	0.7%
54-Not helpful setting up auto payments.....	2.....	0.7%

Considering the price of the service, the reliability of the service, and the quality of the customer service.

14. Which is most important to you -- is it price, reliability, or quality of customer service?

MOST IMPORTANT	FREQUENCY	PERCENT
Reliability.....	213.....	42.4%
Price.....	159.....	31.7%
Quality of customer service.....	130.....	25.9%

(ROTATE ORDER)

15. Have you taken any steps to conserve or otherwise lower your use of electricity in the last year?

STEPS TO CONSERVE ELECTRICITY	FREQUENCY	PERCENT
Yes.....	463.....	92.5%
No.....	38.....	7.5%

16. (IF YES, ASK.....) Which of the following actions have you taken during the last year? (PLEASE SELECT ALL THAT APPLY)

<b>ACTIONS</b>	<b>% YES</b>
Replaced incandescent light bulbs with CFL or LED light bulbs.....	91.8%
Used energy-saving or "sleep" features on your electronics?.....	77.1%
Switched off power strips when devices were not in use?.....	71.4%
Purchased an ENERGY STAR appliance?.....	70.2%
Visited Chugach Electric's website for tips about energy savings?.....	36.9%
Borrowed a Kill-a-Watt meter from Chugach Electric?.....	3.0%

(ROTATE ORDER)

17. What is the primary source of information about Chugach Electric? Is it the website, newsletter, social media, phone calls, email, or an in-person visit?

<b>PRIMARY SOURCE OF INFORMATION</b>	<b>FREQUENCY</b>	<b>PERCENT</b>
Newsletter.....	249.....	49.8%
Website.....	173.....	34.6%
Email.....	32.....	6.5%
Social media.....	21.....	4.2%
Phone calls.....	17.....	3.4%
In-person visit.....	8.....	1.6%

The following questions are for statistical purposes only.

18. In what year were you born? (COMPUTED TO AGE BY SUBTRACTING FROM 120)

<b>AGE OF RESPONDENT</b>	<b>FREQUENCY</b>	<b>PERCENT</b>
18 to 35.....	104.....	20.8%
36 to 50.....	148.....	29.5%
51 to 65.....	149.....	29.7%
66 or older.....	100.....	20.0%

(Mean = 50.546 years)  
(Median = 49.880 years)

19. What is your Zip Code at your residence?

ZIP CODE	FREQUENCY	PERCENT
Sand Lake 99502.....	69.....	13.8%
North Midtown 99503.....	20.....	4.0%
Northeast Anchorage 99504.....	107.....	21.3%
Lake Otis 99507.....	109.....	21.7%
Russian Jack 99508.....	7.....	1.3%
Southwest Anchorage 99515.....	47.....	9.3%
Southeast Anchorage 99516.....	51.....	10.2%
Turnagain/Spenard 99517.....	46.....	9.2%
South Midtown 99518.....	33.....	6.5%
Cooper Landing 99572.....	3.....	0.5%
Girdwood 99587.....	7.....	1.5%
Hope 99605.....	1.....	0.2%
Moose Pass 99631.....	2.....	0.4%

20. Are you married or single?

MARITAL STATUS	FREQUENCY	PERCENT
Married.....	290.....	57.9%
Single.....	211.....	42.1%

21. Am I talking to you on a cellular phone or a land-line?

MARITAL STATUS	FREQUENCY	PERCENT
Cellular phone.....	442.....	88.2%
Land-line.....	59.....	11.8%

22. (IF CELLULAR PHONE, ASK...) Do you have a wired land-line at your residence?

WIRED LAND-LINE	FREQUENCY	PERCENT
Yes.....	84.....	18.8%
No.....	362.....	81.2%

23. (IF LAND-LINE, ASK...) Do you have a cell phone?

CELL PHONE	FREQUENCY	PERCENT
Yes.....	59.....	95.2%
No.....	3.....	4.8%

(COMPUTE FROM PRECEDING THREE QUESTIONS)

TELEPHONE STATUS	FREQUENCY	PERCENT
Cell phone only.....	360.....	71.9%
Both cell phone and land-line.....	138.....	27.5%
Land-line only at residence.....	3.....	0.6%

24. GENDER (USUALLY DO NOT NEED TO ASK).....

GENDER	FREQUENCY	PERCENT
Male.....	250.....	49.9%
Female.....	251.....	50.1%

THE FOLLOWING VARIABLE IS CALCULATED FROM  
THE MARITAL AND GENDER VARIABLES

MARITAL BY GENDER	FREQUENCY	PERCENT
Married Males.....	146.....	29.0%
Married Females.....	145.....	28.8%
Single Males.....	104.....	20.9%
Single Females.....	107.....	21.3%

This completes the survey, thank you for helping us -- goodbye.

**CHUGACH ELECTRIC ASSOCIATION, INC.**  
**Anchorage, Alaska**

**REGULAR BOARD OF DIRECTORS' MEETING**  
**AGENDA ITEM SUMMARY**

**November 23, 2020**

**ACTION REQUIRED**

**AGENDA ITEM NO. X.A.**

Information Only  
 Motion  
 Resolution  
 Executive Session  
 Other

---

**TOPIC**

Integration Program Funding Authorization

**DISCUSSION**

On July 22, 2020, the Integration Program began a process of a month-to-month review and authorization of the Integration Program costs. The board approved a total of \$35.7 million through November 2020. The Integration Program is requesting \$1.6 million additional funding authorization for December 2020 to February 2021 for a total funding authorization of \$37.3 million. This is within the June 26, 2019 Board approved Integration Program Workplan Budget of \$39.5 million, and within the revised \$37.3 million budget presented at the October 28, 2020 Board meeting.

As further discussed in Executive Session, Chugach management has provided information and represented that additional funds are necessary for December 2020 to February 2021 to keep the integration efforts on track.

**MOTION**

Move that the Board of Directors authorize an increase of the Integration Program funding of \$1.6 million to continue the program for December 2020 to February 2021, for a total Integration Program funding authorization of \$37.3 million.

**CHUGACH ELECTRIC ASSOCIATION, INC.**  
**Anchorage, Alaska**

**REGULAR BOARD OF DIRECTORS' MEETING**  
**AGENDA ITEM SUMMARY**

**November 23, 2020**

**ACTION REQUIRED**

**AGENDA ITEM NO. X.B.**

**Information Only**  
 **Motion**  
 **Resolution**  
 **Executive Session**  
 **Other**

---

**TOPIC**

North Campus Facility Remodel

**DISCUSSION**

The Board of Directors approved the IMO Work Plan and Budget of \$39.5 million on June 26, 2019. Included in this budget were North Campus renovations designed to allow employees to collocate and create productive work environments.

Chugach intends to construct modest tenant improvements for five departments at the North Campus to facilitate collocation of employees. Renovations include minor adjustments to wall locations and electrical upgrades to better accommodate workstations, adjustments to mechanical systems to improve employee comfort, and restroom upgrades to accommodate the increased number of employees in the buildings. Hazardous materials are being remediated and ADA accessibility improved where construction occurs. The contractor, Bauer Construction, was selected through a competitive bid process and will perform the remodel work at the North Campus for a not-to-exceed amount of \$1,178,242.

This is within the June 26, 2019 Board approved Integration Program Workplan Budget of \$39.5 million, and within the revised \$37.3 million budget presented at the October 28, 2020 Board meeting.

**MOTION**

Move that the Board of Directors approve Bauer Construction, Inc. to remodel the North Campus for a not-to-exceed amount of \$1,178,242.