NEW!

CHUGACH MOBILE APP

CHUGACH POWERING ALASKA'S FUTURE

UPDATE OR DOWNLOAD APP

Android Users
- Go to Google Play Store, search "Chugach My Account"
- Update or Download App

GET IT ON Google Play

iOS/Apple Users
- Go to App Store, search "Chugach My Account"
- Update or Download App

Download on the App Store

🔍 chugach my account

CHUGACH Chugach My Acc...
Business

LOGIN OR REGISTER

CHUGACH

Email Address

Password

Secure your login with Face ID

Login

🔒 Forgot Password >
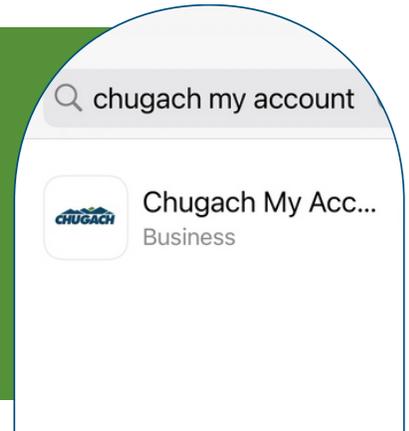
👤 Register User >
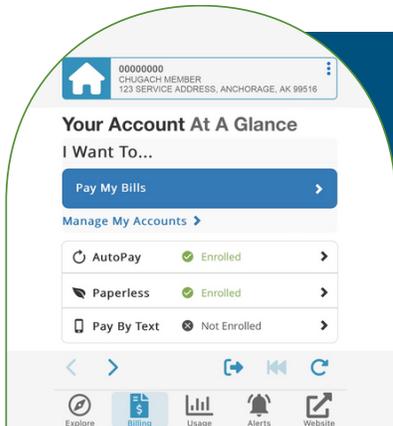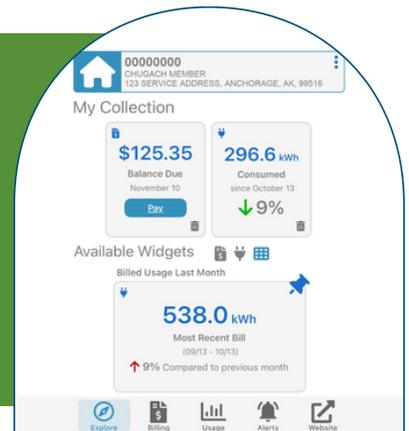
Access Your Existing My Account Profile:
Log in with your registered email and password.

New My Account User:
Register for My Account using your member number, account number and email address.

EXPLORE 🧭 Explore

📌 Tap the thumbtack to pin your favorite widgets to *My Collection.*

🗑️ Tap the trash can to remove widgets from *My Collection.*

🏠 Tap the house icon to switch between accounts.

🏠 00000000
CHUGACH MEMBER
123 SERVICE ADDRESS, ANCHORAGE, AK, 99516

My Collection

$125.35
Balance Due
November 10
Pay

296.6 kWh
Consumed
since October 13
↓9%

Available Widgets

Billed Usage Last Month

538.0 kWh
Most Recent Bill
(09/13 - 10/13)
↑ 9% Compared to previous month

Explore | Billing | Usage | Alerts | Website

BILLING 🧾 Billing

🏠 00000000
CHUGACH MEMBER
123 SERVICE ADDRESS, ANCHORAGE, AK 99516

Your Account At A Glance

I Want To...

Pay My Bills >

Manage My Accounts >

🔄 AutoPay ✓ Enrolled >

📄 Paperless ✓ Enrolled >

📱 Pay By Text ✗ Not Enrolled >

‹ › ↪ ⏮ ⟳

Explore | Billing | Usage | Alerts | Website

Tap the Billing icon at the bottom of the app screen to easily schedule a payment, enroll in AutoPay, Paperless Billing, or Pay By Text.

Tip: If you see the message "Launch Pay in External Browser," "Session has expired," or "Oops, you'll need to sign in" tap the address bar at the top of the screen or close and relaunch the app. These actions will resolve the error.
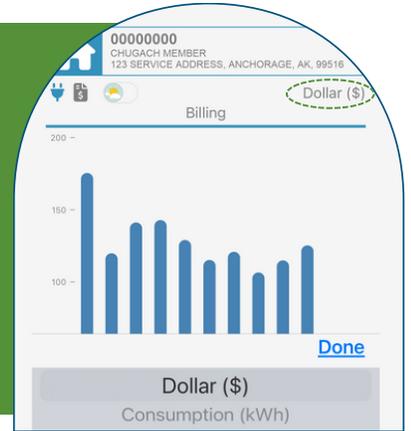
CHUGACH MOBILE APP

USAGE

($) Tap the word Dollar ($) to change to Consumption (kWh). Tap Day, Week, Month, or Billing to change usage interval.

(kWh) Tap the word Consumption (kWh) to change view to monthly billing in Dollars ($).

Swipe right or left to navigate to a different time frame.
Swipe up to view projections and trends.

Tap the sun icon to overlay weather on usage charts.

ALERTS

Outage Alerts: Add an outage alert to receive notifications when there is an outage and restoration in your area.

Usage Alerts: Add an threshold alert to receive notifications to help manage your usage.
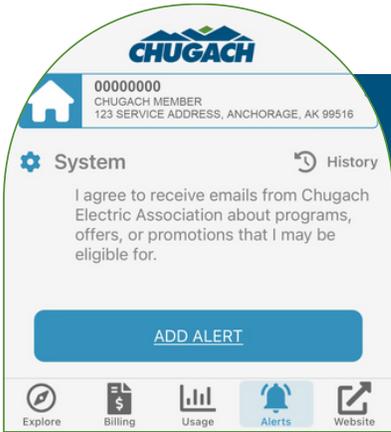
WEBSITE

Tap *Launch Mobile Site* to view accounts on the My Account website.

MENU

Tap the menu icon on top left of screen to access menu options.

* *Programs* and *Link Accounts* are not currently available.

The Chugach My Account app will continue to receive updates and enhancements to improve member experience.