User Instructions

Credit Card

1. Touch screen on charging station to begin
2. Select the connector you wish to use and tap "Start" and then "Confirm"
3. Insert your credit card to authorize
3. Plug in vehicle to start charging

** Credit card will pre-authorize $35. Any balance will be refunded at the end of the charging session**

OR

Smartphone App

1. Use the synergEV app to scan QR code on charging station or select on map
2. Select connector in the app and tap "Begin Charge"
3. Plug in vehicle to start charging

Tesla Drivers: Plug the NACS adapter onto the cable first and then connect to the vehicle following the steps above

Tip: If the charging does not start within two minutes, or if you receive an error, unplug the cable and restart the process using the steps above

Tip: No need to tap the charging station screen if using an app

Tip: Also works with EV Connect and ChargePoint apps and RFID tags

synerg EV

Download on the App Store

GET IT ON Google Play

For customer support call

synergEV: **(888) 807-4522**

For charging station service call
ReCharge Alaska: **(720) 833-1479**