

Wishing you peace & joy this holiday season and a safe & prosperous New Year

## Powering Anchorage Together - Working as One

Moving into our second month as one utility, we are pleased with the success of the consolidation of Municipal Light & Power and Chugach. The smooth transition is due in large part to our combined workforce of dedicated employees who have been planning this consolidation for over two years. Since the transaction closed on Oct. 30, we have been busy combining operations, records and processes, and continuing to serve our members.

Unfortunately, for some members calling in, the wait time has been longer than normal. This is a temporary situation that will resolve itself as we help new members transition and understand the benefits of being part of a member-owned electric cooperative. There are numerous benefits to being a part of a member-owned cooperative, and we are enjoying sharing the good news with new members and those who have been with us for years.

As always, you can do much of your Chugach business online through our My Account member

portal which offers outage notifications, usage tracking, billing information and more.

**We'll call you back:** If a caller leaves a message for a callback, Chugach will return the call within two business days. Call (907) 563-7494.

**Level Pay:** Former ML&P customers who had budget billing are automatically enrolled in Chugach's Level Pay. For any member wanting to newly enroll in Level Pay, the enrollment period will be in May/June 2021.

**Automated payment line:** If you have a Chugach member number and account number, you can pay your bill over the phone 24/7. The number is (907) 762-7803.

Any Chugach member using their member and account number may sign up for the My Account member portal and set up their payment options at <https://myaccount.chugachelectric.com>.

## Electric Vehicle incentive programs open to all members

Chugach has a variety of electric vehicle (EV) incentive programs, and they're available to all members of the cooperative. That includes the former customers of Municipal Light & Power, who became eligible on Oct. 30 when the acquisition closed and they became Chugach members.

Some of the programs are general, providing bill credits for residential and commercial members who install EV charging facilities. Other programs target specific types of customers, like hotels, fleet owners and workplaces with 25 or more employees.

The residential program is retroactive to members who installed a charger January 1, 2018 or later.

For more information on EVs and the programs Chugach offers, go to <https://www.chugachelectric.com/energy-solutions/electric-vehicles>



## Annual Meeting and election notes

Chugach's annual membership meeting is scheduled for Tuesday, May 18, 2021. The format will be determined by the current status of the COVID-19 pandemic.

### *Nominations open for one board seat*

One candidate will be elected to a four-year term on the Chugach Board of Directors in the election. Members who are interested in being considered by the Nominating Committee, or running by petition, should call (907) 762-4509 to obtain a candidate packet. Candidate applications and resumes for the Nominating Committee's review

must be received by 5 p.m. Tuesday, Feb. 2, 2021.

Members may submit proposed bylaw changes for consideration by the Bylaws Committee until 5 p.m. on Monday, Feb. 1, 2021.

Bylaw proposals or candidate nominations should be submitted to: Laurel Foster, PO Box 196300, Anchorage, AK 99519-6300 or [Laurel\\_foster@chugachelectric.com](mailto:Laurel_foster@chugachelectric.com). {1204674}

More information and forms may be found at [www.chugachelectric.com/media/annual meeting](http://www.chugachelectric.com/media/annual%20meeting) or by calling (907) 762-4177.

### Chugach South Campus

5601 Electron Drive  
Monday-Friday  
8:00 a.m. to 5:00 p.m.

### Chugach North Campus

Drive-thru window only  
1120 East 1st Avenue  
Monday-Friday  
7:30 a.m. to 5:30 p.m.

### Member Services Phone

(907) 563-7366  
Monday-Friday  
7:30 a.m. to 5:30 p.m.

## Holiday energy saving tips

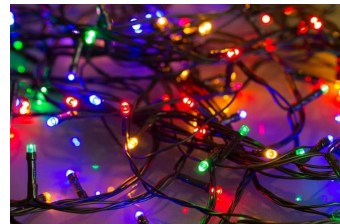
- Use LED holiday lights
- Put holiday lights on a timer
- Turn off room light when the tree is lit
- Turn thermostat down when you have guests
- Buy gifts that don't use electricity
- Buy Energy Star electronics
- Bake several dishes at a time
- Use the smallest appliance to get the job done
- Keep lids on pots
- Close the fireplace flue when not in use
- If leaving town, unplug electronics
- Keep draperies and shades open during the day and close them at night

## Expanding EV charging in Anchorage

An electric vehicle (EV) charger is now available at the Rustic Goat restaurant in West Anchorage. It was installed by the Municipality of Anchorage, which leases the parking area to the restaurant. The charger is the fourth and final charging facility funded in part by Chugach as part of an EV charging research program. The Chugach program reimbursed up to \$7,500 in upfront costs for each of the chargers in exchange for three years of charging data.



Trim your holiday energy costs by choosing energy efficient LED lights! LED holiday lights use less energy and can last up to 40 seasons. They're also easier to install – you can connect up to 25 LED strings without overloading a wall socket!



### The Outlet

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(907) 563-7494 or Toll free (800) 478-7494  
[www.chugachelectric.com](http://www.chugachelectric.com)

### Member number hide-n-seek

Find your member number {in brackets} in the Outlet and get a \$100 credit on your electric bill. Call Chugach's service center at 563-7366 to claim your prize.