

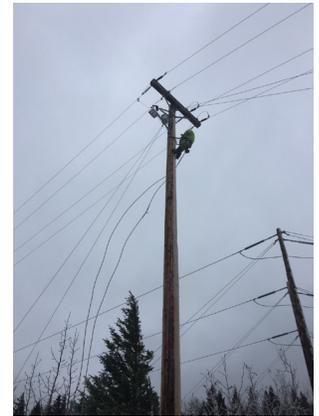


## Back-to-back storms bring high winds, driving rain

Much of Southcentral Alaska was hit twice in the past several weeks with storms bringing high winds and severe rain. Over the long Thanksgiving holiday, there were multiple outages in the Chugach service territory as heavy rain poured down in Anchorage, along with high winds gusting up to 100 miles per hour. Linemen from Chugach and our contractors were out in the storm, working round-the-clock to restore power.

Just over a week later, another storm hit on Monday, Dec. 9, once again with heavy rain and severe wind. Outages from the second storm hit several communities south of Anchorage, including Indian, Girdwood, Whittier, Hope, and Cooper Landing. In that type of weather, the major cause of outages is downed trees, downed power lines and broken poles.

Chugach thanks our members for your patience during these storms and outages. Our crews always work to restore power as safely and quickly as possible. The storms are also good reminders to have disaster supplies on hand in case of major events. It's recommended to have a seven-day supply of food, water, medicine, and other essentials in case of an emergency.



## Helpful outage tools for members

During a storm or other major event that triggers power outages, members have tools to use to keep them in touch with the cooperative.

### Report an outage

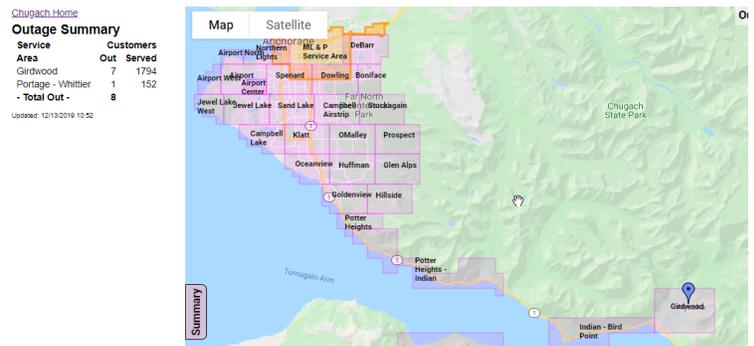
Although Chugach's meters report directly to the utility when power is out, members can also report their outage. You can call the outage hotline at 762-7888, or report the outage on our website. The website provides a form asking for your street number and street name. It's easy to fill out and submit.

For more information, go to [www.chugachelectric.com/outages](http://www.chugachelectric.com/outages).

### Track an outage

Chugach provides outage updates through our

Member Services department and via social media. Members can also track outages using our automated online map that shows the general area of the outage and the number of members impacted. The map can be viewed on a mobile device, tablet, or desktop computer. The map is available on our website on the outage page at [www.chugachelectric.com/outages](http://www.chugachelectric.com/outages).



# Wanted: Members for Advisory Council

The Chugach Board of Directors is looking for volunteers to serve on a Member Advisory Council (MAC). The MAC would advise the board as an ad hoc committee on issues impacting the member-owned cooperative.

MAC volunteers would be asked to discuss and provide feedback on what members are hearing and understanding about the potential acquisition of Municipal Light & Power by Chugach. If the acquisition is approved, the MAC will also help connect new Chugach members to the governance structure of a member-owned cooperative.

Additionally, board members see the MAC as a way to assist in providing a pathway for interested members to become involved in their cooperative, learn about issues the board and management

are considering, and how the board works with management of Chugach. {214520}

"This is an exciting time at Chugach, and we want to include more members in our planning for the future," said Bettina Chastain, Board Chair. "The Member Advisory Council is a good opportunity to hear different perspectives, and bring new ideas to the board."

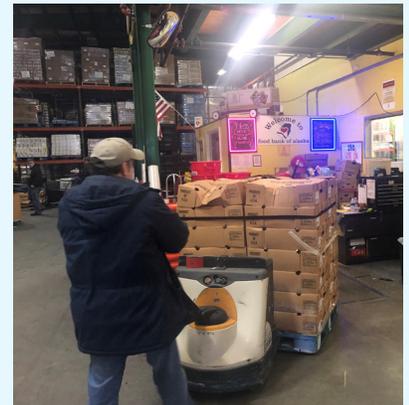
The MAC would be in addition to Chugach's other volunteer committees which include Election, Nominating, and Bylaws. Chugach members can apply to serve on the MAC by filling out an application at [www.chugachelectric.com](http://www.chugachelectric.com). Applications are due by the close of business on Feb. 12, 2020.

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## Serving our community

Chugach employees are busy with donations of time, talent and treasure. As part of our Employee Volunteer Program, employees have been volunteering at local non-profits, including Best Beginnings and the Thanksgiving Blessing.

We also donated 450 turkeys to 10 local non-profits to help fill holiday tables, and local families will receive hundreds of gifts donated as part of the Salvation Army Angel Tree program.



**RESOLVE TO SAVE ENERGY**  
Make a home energy resolution and reap the benefits all year long!

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**Install a programmable thermostat.** Estimated savings of \$180 annually.



**Ditch incandescents.** They release 90% of their energy as heat. Use LEDs instead.



**Reduce energy used for water heating.** Lower your water heater's temperature.

Source: [energy.gov](http://energy.gov)



### The Outlet

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### Member number hide-n-seek

Find your member number (in brackets) in the Outlet and get a \$100 credit on your electric bill. Call Chugach's service center at 563-7366 to claim your prize.