



ELECTRONICALLY FILED WITH RCA

October 10, 2025

Regulatory Commission of Alaska
701 W. 8th Avenue, Suite 300
Anchorage, AK 99501

Subject: Tariff Advice No. 582-8; Update to Chugach Electric Association, Inc. Member Services Charges, Fees and Credits

Commissioners:

The tariff filing described below is hereby transmitted to you for filing in compliance with the Alaska Public Utilities Commission Act and Sections 3 AAC 48.200 – 3 AAC 48.430 of the Alaska Administrative Code. The purpose of this filing is to update the charges, fees and credits provided in Chugach Electric Association, Inc.'s (Chugach) Certificate of Public Convenience and Necessity (CPCN) No. 8 operating tariff. The following tariff sheets are submitted for approval:

<u>TARIFF SHEET NUMBER</u>		<u>CANCELS SHEET NUMBER</u>		<u>SCHEDULE OR</u>
<u>ORIGINAL</u>	<u>REVISED</u>	<u>ORIGINAL</u>	<u>REVISED</u>	<u>RULE NUMBER</u>
75	9th Revision	75	8th Revision	Schedule of Charges, Fees and Credits

The purpose of this update is to ensure that Chugach's charges and fees reflect underlying costs and business processes, and that billing credit amounts appropriately incentivize changes in member payment practices that result in cost reductions. This filing is not for a new service, will not result in the termination of an existing service, conflict with any other schedule or rate contained in Chugach's operating tariff, or in any other way adversely impact customers or the public. Chugach provides electric service to approximately 90,000 retail members with 113,000 retail metered locations and one wholesale customer, the City of Seward d/b/a Seward Electric System. Chugach is projecting annual revenues of approximately \$392.2 million for calendar-year 2025.

If approved, the proposed changes contained in this filing are projected to increase annual revenue by approximately \$37,971. Chugach is requesting that the proposed changes contained in this filing become effective November 25, 2025.

Summary of Proposed Changes

Chugach has updated its charges and fees for Member Services' activities; including service reconnection fees during office hours and call-out connect fees, the non-sufficient fund balance fee, the electric equipment investigation fee, and the meter testing fee, as summarized below. The updates contained in this filing are based on the review of current costs and business processes, and the proposed changes are explained below.

Service Reconnection Fees: Chugach is proposing an increase to the fee for new services, service transfers, and reconnection of delinquent accounts by one dollar to recover increased labor costs associated with this service. Chugach is also proposing a \$12 increase to call-out connect fees. Together, these changes will result in a \$24,916 revenue increase.

Non-Sufficient Balance Fund Fee: Chugach is proposing to increase its non-sufficient balance fund fee from \$25 to \$30. This increase aligns the fee to actual costs associated with processing returned payments due to insufficient fund balances. AS 09.68.115(a)(2) allows for a fee up to a maximum of \$30 for payments remitted with a non-sufficient balance of funds, which is the fee Chugach incurs from its vendors. Based on the number of payments that are projected to be returned from payment processors, the proposed non-sufficient balance fee will increase annual revenue by approximately \$12,910 to better align the actual costs incurred by Chugach.

Meter Test Fee: A member can request that Chugach perform a test on their meter to ensure that it is operating correctly. If it is determined that the meter is producing a read that varies from the standard by more than two percent, the member will not be charged for the meter test. If the member requests a meter test, and it is determined that the meter is functioning accurately, then Chugach will assess a meter test fee for performing this service. Chugach is proposing to increase the meter test fee from \$50 to \$65 for Residential and Small Commercial meters, and from \$75 to \$120 for Large Commercial meters, based on current labor and equipment costs. With this filing, Chugach has updated its labor cost for a meter technician to include indirect labor expenses, similar to its other labor categories in this filing. Chugach has also reduced the estimated hours required to conduct the tests. The proposed meter test fee is projected to increase annual revenue by \$120 based on the expected number of requests for meter testing.

Electric Equipment Investigation Fee: Upon request, Chugach will inspect its electric equipment at the members' premises. If Chugach's electric equipment is damaged, Chugach will make the necessary repairs at no charge to the member. This fee will be assessed, however, if the electrical problem is on the member's side of the meter. The proposed electric equipment investigation fee is projected to increase from \$100 to \$125. This increase is primarily attributed to the inclusion of both direct and indirect labor for loopwagon labor costs.

Explanation of Exhibits

Exhibit 1: Provides explanations of the charges, fees, and credits and a description of the work required to perform the associated service.

Exhibit 2: Summarizes the labor costs and compares the proposed and current charges, fees and credits.

Exhibit 3: Summarizes the estimated number of transactions and projected revenue impact for the proposed changes.

Exhibit 4: Summarizes the total time and labor requirements for each charge, fee, and credit.

Tariff Sheet Changes

Tariff Sheet No. 75: The tariff sheet reflects the changes in fees as described in this letter and associated exhibits.

Questions regarding the filing should be directed to David Caye, Manager, Regulatory Affairs, at 907-762-4842 or david_caye@chugachelectric.com.

Sincerely,

CHUGACH ELECTRIC ASSOCIATION, INC.



Arthur W. Miller
Chief Executive Officer
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Attachments

cc: Kat Sorensen, City of Seward (electronically)

RCA NO.: 8 9th Revision Sheet No. 75



Canceling

8th Revision Sheet No. 75

Chugach Electric Association, Inc.

SCHEDULE OF CHARGES, FEES AND CREDITS

Member Services Fees and Credits

1. Membership Fee.....	\$5.00
2. Meter Deposits for Residential, Small and Large General Service (not to exceed two times the estimated monthly bill).....	Varies
3. New Services, Service Transfers, and Reconnection of Delinquent Accounts	
a) During Office Hours.....	\$16.00 I
b) Outside Office Hours.....	\$50.00
c) Call-Out Connect.....	\$375.00 I
4. Late Payment Fee	
a) Large General Service (plus a finance charge of 0.875% on past due amount).....	\$3.00
b) All Other Retail Classes.....	\$3.00
5. Non-Sufficient Fund Balance Fee.....	\$30.00 I
6. Meter Tampering and/or Unauthorized Breaking of Meter Seal.....	\$200.00
7. Meter Test Fee	
a) Residential/Small Commercial.....	\$65.00 I
b) Large Commercial.....	\$120.00 I
8. Electric Equipment Investigation Fee.....	\$125.00 I
9. Billing credit for the annual prepayment of electric bill (credit applied annually).....	\$25.00
10. Billing credit (one-time) for transition to paperless (email billing).....	\$5.00
11. Charges for materials and services that have not been specifically provided in this tariff will be made at cost.	

Tariff Advice No. 582-8

Issued by:

Effective: November 25, 2025

Chugach Electric Association, Inc.
P.O. Box 196300 Anchorage, Alaska 99519-6300

EXHIBIT 1

Chugach Electric Association, Inc.
Anchorage, Alaska

Schedule of Charges, Fees and Credits
Descriptions of Member Service Fees

1) Membership Fee

Chugach is a non-profit electric cooperative corporation, and membership is a condition of receiving electric service. Individuals, singly and jointly, partnerships, associations, public and private corporations, and government units may become members by filling out an application and presenting sufficient identification. There is a \$5 non-refundable membership fee payable at the time of application. A membership is not transferable.

2) Meter Deposits for Residential, Small and Large General Service

Chugach may require a separate deposit for each meter installed. Applicants may be required to pay a deposit when they apply for service. The amount will be determined by Chugach after consulting with the applicant. Under no circumstance will the deposit exceed two times the average monthly bill, as estimated by Chugach.

3) New Services, Service Transfers, and Reconnection of Delinquent Accounts

The fees for new services, service transfers, and reconnection of a delinquent accounts provide for the recovery of costs associated with connecting electric service to customer premises. The business processes associated with the fees for these service connections are explained below:

A. Connect Fee During Office Hours:

Customer Service Representative:

Customer Service Representatives (CSR) prepare connection service orders for new service, transfers of service, and reconnection of delinquent accounts. The service order information is entered into Chugach's Customer Information System (CIS). The time requirement for a CSR to complete the service order (and disconnect service order, if necessary) and subsequently activate the account ranges from approximately 5 to 30 minutes in total for each request, depending on the complexity. The type of information entered includes the date of request, mailing addresses, phone numbers, business license, bank and credit references, employment information, authorized person(s) to conduct business on the account, and the name and address of the landlord, if applicable. For service transfers, an additional service order is generated to establish the new location. The reconnection of a delinquent account also involves processing the customer's payment and explaining payment options if necessary.

B. Connect Fee Outside Office Hours:

Power Dispatcher:

The connection or reconnection of an account outside business hours is completed by a Power Dispatcher. This involves receiving phone calls, speaking with a supervisor, and utilizing Advanced Metering Infrastructure (AMI). The Power Dispatcher will communicate with a CSR

Chugach Electric Association, Inc.
Anchorage, Alaska

Schedule of Charges, Fees and Credits
Descriptions of Member Service Fees

during business hours to ensure all proper logistical requirements are met. Total estimated time to complete this service ranges from 5 to 30 minutes.

Customer Service Representative:

A CSR would process the information received from the Power Dispatcher concerning the service required and complete any service orders required. Total estimated time to complete this process ranges from 5 to 30 minutes.

C. Call-Out Connect Fee:

Call-out connects are required when a loopwagon crew must provide on-site service to connect a meter.

Customer Service Representative:

During business hours, a Customer Service Representative would process the service order for connection and communicate with the customer. This process requires approximately 5 to 30 minutes.

Journeyman Lineman:

Call-out connection service is completed by a 2-person loopwagon crew. The minimum call-out time is two hours.

4) Late Payment Fee

Late payment fees are assessed on past due balances. Late payment fees provide a mechanism for cost recovery related to billing administration and the impact of extending the time between receipt of payment and the costs incurred to provide the electric service to the member.

Customer Service Representative:

Late payment fees are processed in batches by customer service representatives.

5) Non-Sufficient Fund Balance Fee

This charge allows for the recovery of fees and other costs related to processing a dishonored check, a bank overdraft related to automated bank withdrawals, or a non-sufficient fund balance for credit card charges. For administrative simplicity, the fees charged to Chugach for dishonored checks are used as the basis for calculating the costs associated with bank overdrafts and non-sufficient fund balances for credit card charges. The maximum allowable fee of \$30 is set forth in AS 09.68.115.

Customer Service Representative:

For non-sufficient funds resulting in delinquency, the Customer Service Representative (CSR) attempts phone contact with the customer and schedules service orders for disconnection. The CSR then

Chugach Electric Association, Inc.
Anchorage, Alaska

Schedule of Charges, Fees and Credits
Descriptions of Member Service Fees

charges the dishonored check, including the unpaid electric bill and corresponding dishonored check fee charge, back to the customer's account. Letters are automatically generated, reviewed for accuracy, and processed for delivery by mail. The total estimated time required to complete this task ranges from 10 to 30 minutes per transaction.

General Ledger Accountant:

The daily procedure for handling dishonored checks involves Chugach's Accounting Department receiving the dishonored checks and making copies of the advice of unpaid deposited notices from Chugach's bank. Both the advice letter and the dishonored check are then forwarded to the Members Services Department for processing. On a monthly basis, the General Ledger Accountant takes the total daily advice of unpaid deposited items and makes a journal entry that reduces cash by the total amount. The total estimated time on a per transaction basis is approximately 15 minutes.

6) Meter Tampering and/or Unauthorized Breaking of Meter Seal

Tampering with meters is prohibited by Chugach and theft of service is a criminal offense under Alaska Law (AS. 11.46.200). AS 42.20.030 also provides a civil penalty of three times the value of the service received plus three times the actual damages for interfering with or altering a meter. In addition to statutory penalties, a fee will be charged to a member who breaks a seal without authorization or otherwise tampers with Chugach's facilities.

7) Meter Test Fee

The meter test fee allows the recovery of costs incurred by Chugach for the testing of a meter by customer request. There is no charge if the meter is found to vary from the standard by more than two percent. Because it is Chugach's preference to work with its members to resolve meter issues, this charge is intended to provide partial cost recovery while deterring meter test requests because a member receives a high bill.

A. Meter Test Fee: Residential and Small Commercial

Customer Service Representative:

A Customer Service Representative prepares a meter test service order, which is then submitted to Chugach's Operating Division for completion of field work. After the field work has been completed, the results are forwarded back to a Customer Service Representative to update the Customer Information System and to generate a meter exchange order for processing. In addition, a letter is sent to the customer providing the results of the meter test. The total estimated time required to complete this transaction ranges from 5 to 15 minutes.

Meter Technician:

The process of testing a meter for accuracy requires travel to the customer's premises, removal of the existing meter and installation of a new meter. The old meter is then tested and evaluated in

Chugach Electric Association, Inc.
Anchorage, Alaska

Schedule of Charges, Fees and Credits
Descriptions of Member Service Fees

Chugach's Meter Shop. Self-contained meters used for residential and small commercial customers have the current transformers inside the meter and the installation consists of a technician plugging the meter into the socket. Estimated time required for testing self-contained meters is 45 to 60 minutes.

B. Meter Test Fee: Large Commercial

Customer Service Representative:

A Customer Service Representative prepares a meter test service order, which is then submitted to Chugach's Operating Division for completion of field work. Once the fieldwork has been completed, the results are forwarded back to a Customer Service Representative to update the Customer Information System and to generate a meter exchange order for processing. In addition, a letter is sent to the customer providing the results of the meter test. The total estimated time required to complete this transaction is 5 to 15 minutes.

Meter Technician:

The process of testing a meter for accuracy requires travel to the customer's premises, removal of the existing meter and installation of a new meter. The old meter is then tested and evaluated in Chugach's Meter Shop. Instrument meters used for large general service customers require additional instrument transformers to be installed external of the meter in addition to plugging the meter into the socket. The estimated time required for testing instrument meters is 60 to 120 minutes.

8) Electrical Equipment Investigation Fee

Upon request, Chugach will inspect its electric equipment at a members' premises. If Chugach's electric equipment is damaged, Chugach will make the necessary repairs at no charge to the member. This fee will be assessed, however, if the electrical problem is on the member's side of the meter.

The attendant administrative costs associated with electrical equipment investigations can be high due to difficulties of resolving cost responsibilities. However, fully compensatory charges for this item could create disincentives for customers to have Chugach inspect a possible problem on the system and, in some instances, may deter customers from addressing a situation that may jeopardize their safety. The fee for electrical equipment investigations is \$125 per occurrence.

Journeyman Lineman:

Electrical equipment investigations are completed by a 2-person loopwagon crew. The minimum call-out time is one hour.

Chugach Electric Association, Inc.
Anchorage, Alaska

Schedule of Charges, Fees and Credits
Descriptions of Member Service Fees

9) Billing Credit of Prepayment (annual prepayment)

A member who prepays electric service for a future estimated twelve-month period will receive an annual \$25 credit to their account.

10) Onetime Credit for Paperless Billing

To encourage members to move to paperless billing, Chugach offers a one-time credit to each account where members opt to move to paperless billing.

11) Charges for materials and services that have not been specifically provided in this tariff will be made at cost.

EXHIBIT 2

Chugach Electric Association, Inc.
Anchorage, Alaska
Tariff Advice No. 582-8

Proposed Changes to Tariff - Charges, Fees and Credits - Member Services

Description Charge / Fee / Credit	Actual Labor Cost	Charge / Fee / Credit		
		Proposed	Current	Difference
1. Membership Fee	\$0.00	\$5.00	\$5.00	\$0.00
2. Meter Deposits	\$0.00	Varies	Varies	---
3. New Services, Service Transfers, and Reconnection of Delinquent Account				
a) During Office Hours	\$16.40	\$16.00	\$15.00	\$1.00
b) Outside Office Hours	\$50.93	\$50.00	\$50.00	\$0.00
c) Call Out Connect	Varies	\$375.00	\$363.00	\$12.00
4. Late Payment Fees				
a) Large General Service (plus finance charge on past due amount)	Varies	\$3.00	\$3.00	\$0.00
b) All Other Retail Classes	Varies	\$3.00	\$3.00	\$0.00
5. Non-Sufficient Fund Balance Fee	\$31.97	\$30.00	\$25.00	\$5.00
6. Meter Tampering and / or Unauthorized Breaking of Meter Seal	Varies	\$200.00	\$200.00	---
7. Meter Test Fee				
a) Residential / Small Commercial	\$67.76	\$65.00	\$50.00	\$15.00
b) Large Commercial	\$124.59	\$120.00	\$75.00	\$45.00
8. Electric Equipment Investigation Fee	Varies	\$125.00	\$100.00	\$25.00
9. Billing Credit of Prepayment (annual prepayment)	---	\$25.00	\$25.00	---
10. Billing Credit for One-time (transition to paperless billing)	---	\$5.00	\$5.00	\$0.00
11. Other Charges at Cost	---	---	---	---

EXHIBIT 3

Chugach Electric Association, Inc.
Anchorage, Alaska

Proposed Changes to Tariff - Charges, Fees and Credits - Member Services: Tariff Advice No. 582-8

Description Charge / Fee / Credit	Estimated Occurrences	Current		Proposed		Difference	
		Charge	Revenue	Charge	Revenue	Charge	Revenue
1. Membership Fee	12,426	\$5.00	\$62,130.00	\$5.00	\$62,130.00	\$0.00	\$0.00
2. Meter Deposits	299	Varies	---	Varies	---	Varies	---
3. New Services, Service Transfers, and Reconnection of Delinquent Accts.							
a) During Office Hours	24,856	\$15.00	\$372,840.00	\$16.00	\$397,696.00	\$1.00	\$24,856.00
b) Outside Office Hours	293	\$50.00	\$14,650.00	\$50.00	\$14,650.00	\$0.00	\$0.00
c) Call Out Connect	5	\$363.00	\$1,815.00	\$375.00	\$1,875.00	\$12.00	\$60.00
4. Late Payment Fees							
a) Large General Service (plus finance charge on past due amt.)	2,498	\$3.00	\$7,494.00	\$3.00	\$7,494.00	\$0.00	\$0.00
b) All Other Retail Classes	187,821	\$3.00	\$563,463.00	\$3.00	\$563,463.00	\$0.00	\$0.00
5. Non-Sufficient Fund Balance Fee	2,582	\$25.00	\$64,550.00	\$30.00	\$77,460.00	\$5.00	\$12,910.00
6. Meter Tampering and / or Unauthorized Breaking of Meter Seal	7	\$200.00	\$1,400.00	\$200.00	\$1,400.00	\$0.00	\$0.00
7. Meter Test Fee							
a) Residential / Small Commercial	5	\$50.00	\$250.00	\$65.00	\$325.00	\$15.00	\$75.00
b) Large Commercial	1	\$75.00	\$75.00	\$120.00	\$120.00	\$45.00	\$45.00
8. Electric Equipment Investigation Fee	1	\$100.00	\$100.00	\$125.00	\$125.00	\$25.00	\$25.00
9. Billing Credit of Prepayment (annual prepayment)	---	\$25.00	\$0.00	\$25.00	\$0.00	\$0.00	\$0.00
10. Billing Credit for One-time (transition to paperless billing)	---	\$5.00	\$0.00	\$5.00	\$0.00	\$0.00	\$0.00
11. Other Charges at Cost	---	---	---	---	---	---	---
Total Revenue	230,794		\$1,088,767.00		\$1,126,738.00		\$37,971.00

EXHIBIT 4

Chugach Electric Association, Inc.
Anchorage, Alaska

Proposed Changes to Tariff - Charges, Fees and Credits - Member Services: Tariff Advice No. 582-8

Description Charge / Fee / Credit	Customer Srvc. Rep.			General Ledger Acct.			Meter Technician			Loopwagon (2)			Power Dispatcher			Total
	Hrly. Rate	Req. Hrs.	Labor Cost	Hrly. Rate	Req. Hrs.	Labor Cost	Hrly. Rate	Req. Hrs.	Labor Cost	Hrly. Rate	Req. Hrs.	Labor Cost	Hrly. Rate	Req. Hrs.	Labor Cost	Labor Cost
1. Membership Fee	\$65.59	0.00	\$0.00	\$84.16	0.00	\$0.00	\$113.66	0.00	\$0.00	\$219.23	0.00	\$0.00	\$109.03	0.00	\$0.00	\$0.00
2. Meter Deposits	\$65.59	0.00	\$0.00	\$84.16	0.00	\$0.00	\$113.66	0.00	\$0.00	\$219.23	0.00	\$0.00	\$109.03	0.00	\$0.00	\$0.00
3. New Services, Service Transfers, and Reconnection of Delinquent Account																
a) During Office Hours	\$65.59	0.25	\$16.40	\$84.16	0.00	\$0.00	\$113.66	0.00	\$0.00	\$219.23	0.00	\$0.00	\$109.03	0.00	\$0.00	\$16.40
b) Outside Office Hours	\$65.59	0.29	\$19.13	\$84.16	0.00	\$0.00	\$113.66	0.00	\$0.00	\$219.23	0.00	\$0.00	\$109.03	0.29	\$31.80	\$50.93
c) Call Out Connect	\$65.59	0.29	\$19.02	\$84.16	0.00	\$0.00	\$113.66	0.00	\$0.00	\$312.29	2.00	\$624.57	\$109.03	0.00	\$0.00	\$643.59
4. Late Payment Fees																
a) Large General Service (plus finance charge on past due amount)	\$65.59	0.00	\$0.00	\$84.16	0.00	\$0.00	\$113.66	0.00	\$0.00	\$219.23	0.00	\$0.00	\$109.03	0.00	\$0.00	\$0.00
b) All Other Retail Classes	\$65.59	0.00	\$0.00	\$84.16	0.00	\$0.00	\$113.66	0.00	\$0.00	\$219.23	0.00	\$0.00	\$109.03	0.00	\$0.00	\$0.00
5. Non-Sufficient Fund Balance Fee	\$65.59	0.17	\$10.93	\$84.16	0.25	\$21.04	\$113.66	0.00	\$0.00	\$219.23	0.00	\$0.00	\$109.03	0.00	\$0.00	\$31.97
6. Meter Tampering and / or Unauthorized Breaking of Meter Seal	\$65.59	0.00	\$0.00	\$84.16	0.00	\$0.00	\$227.32	0.00	\$0.00	\$219.23	0.00	\$0.00	\$109.03	0.00	\$0.00	\$0.00
7. Meter Test Fee																
a) Residential / Small Commercial	\$65.59	0.17	\$10.93	\$84.16	0.00	\$0.00	\$113.66	0.50	\$56.83	\$219.23	0.00	\$0.00	\$109.03	0.00	\$0.00	\$67.76
b) Large Commercial	\$65.59	0.17	\$10.93	\$84.16	0.00	\$0.00	\$113.66	1.00	\$113.66	\$219.23	0.00	\$0.00	\$109.03	0.00	\$0.00	\$124.59
8. Electric Equipment Investigation Fee	\$65.59	0.00	\$0.00	\$84.16	0.00	\$0.00	\$113.66	0.00	\$0.00	\$219.23	1.00	\$219.23	\$109.03	0.00	\$0.00	\$219.23
9. Billing Credit of Prepayment (annual prepayment)	\$65.59	0.00	\$0.00	\$84.16	0.00	\$0.00	\$113.66	0.00	\$0.00	\$219.23	0.00	\$0.00	\$109.03	0.00	\$0.00	\$0.00
10. Billing Credit for One-time (transition to paperless billing)	\$65.59	0.00	\$0.00	\$84.16	0.00	\$0.00	\$113.66	0.00	\$0.00	\$219.23	0.00	\$0.00	\$109.03	0.00	\$0.00	\$0.00
11. Other Charges at Cost	\$65.59	0.00	\$0.00	\$84.16	0.00	\$0.00	\$113.66	0.00	\$0.00	\$219.23	0.00	\$0.00	\$109.03	0.00	\$0.00	\$0.00